

FIG. 1

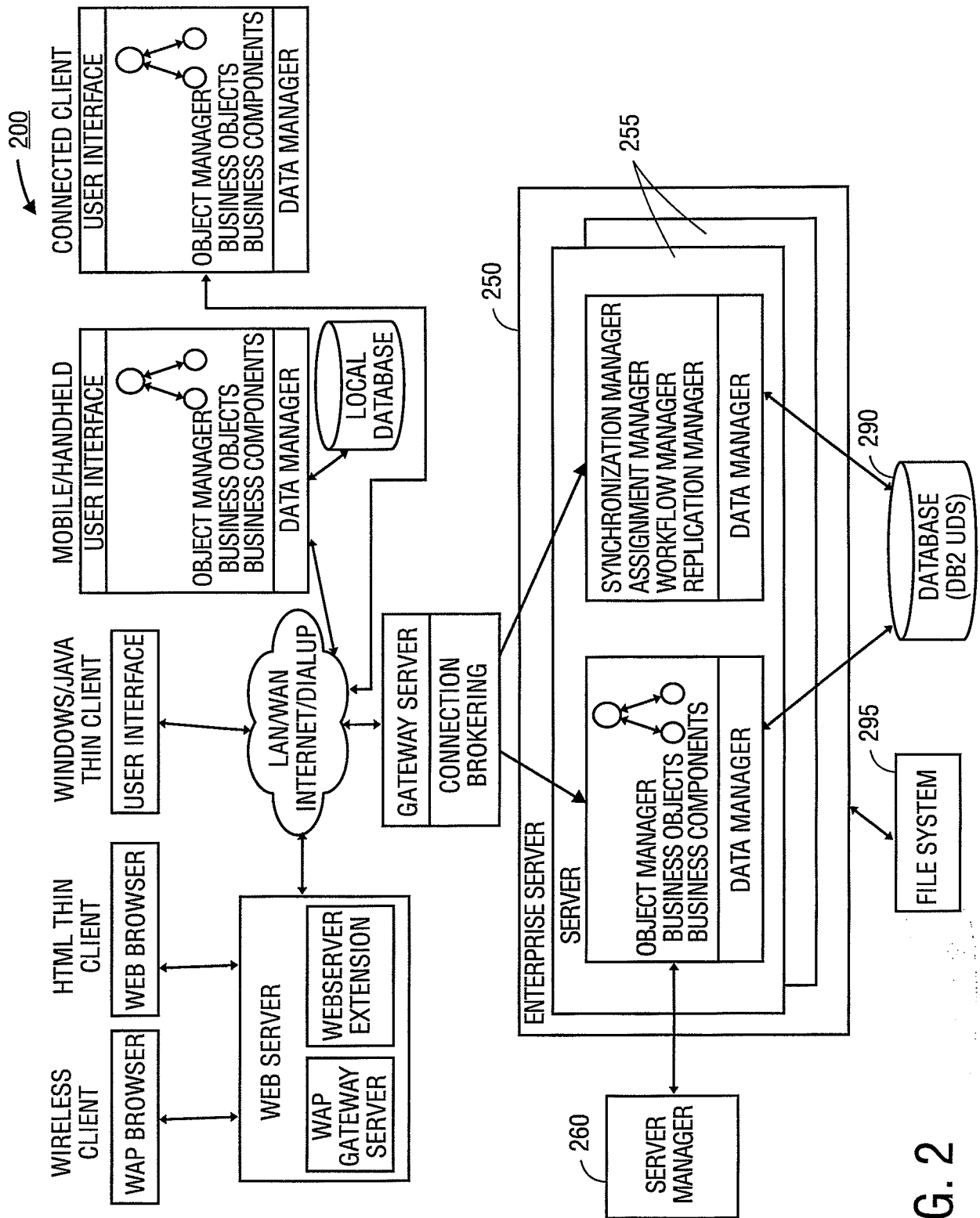


FIG. 2

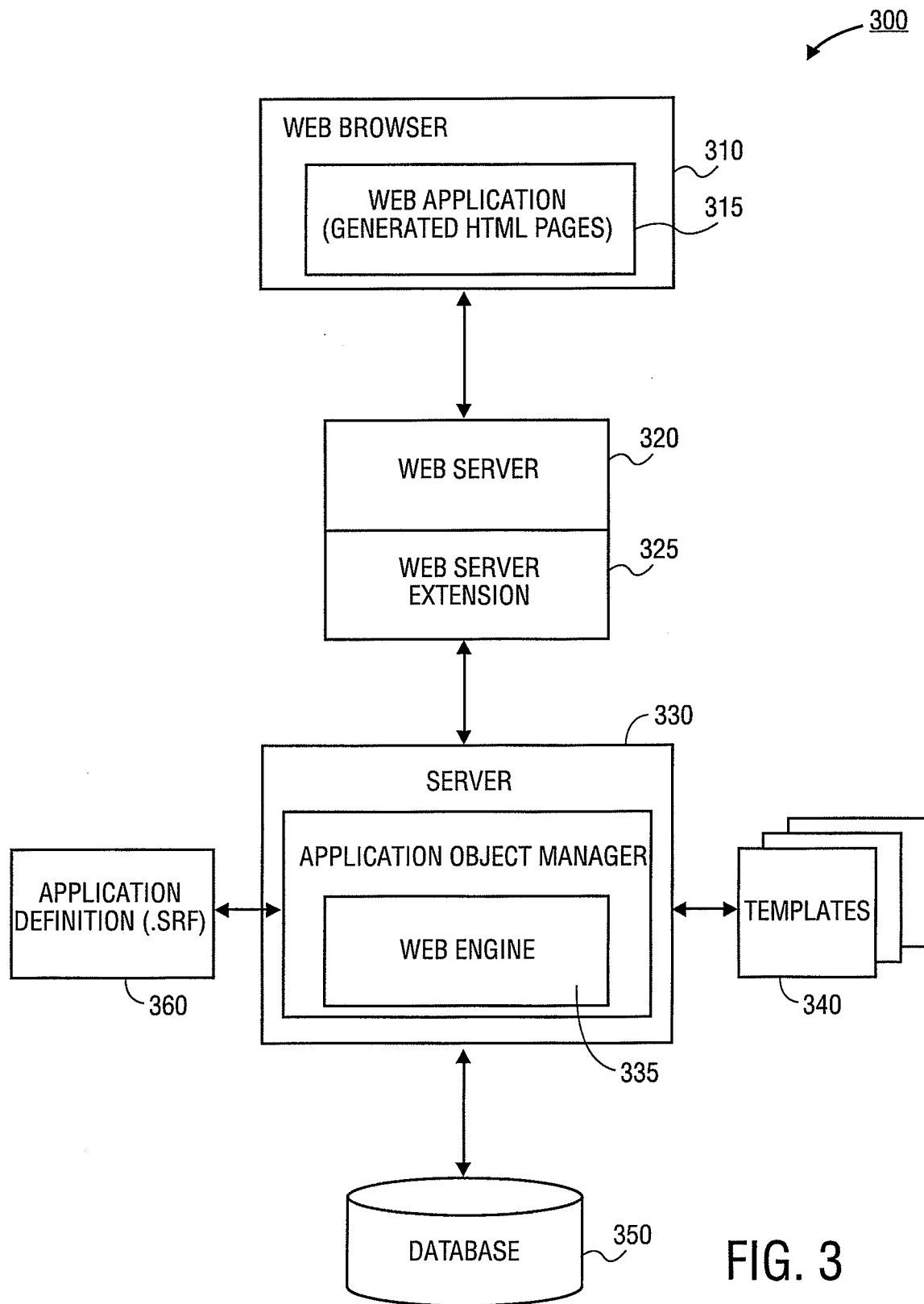


FIG. 3

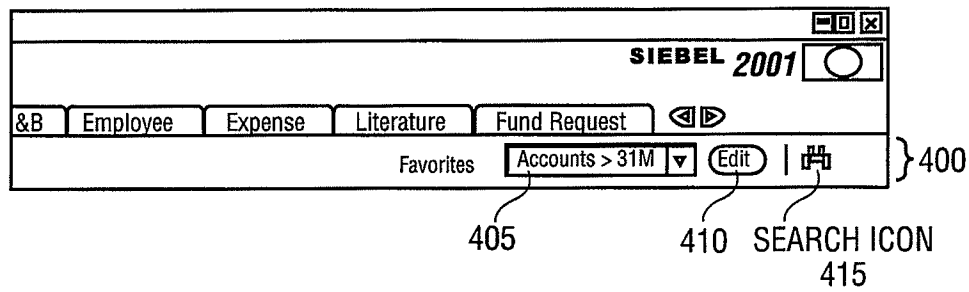


FIG. 4

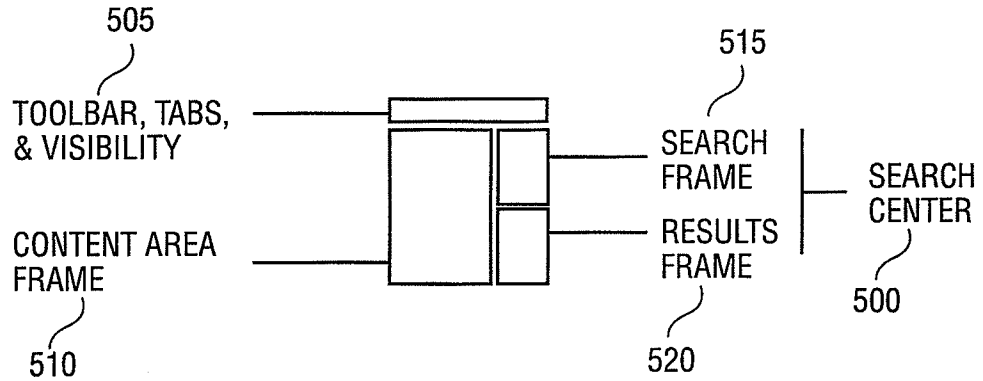


FIG. 5

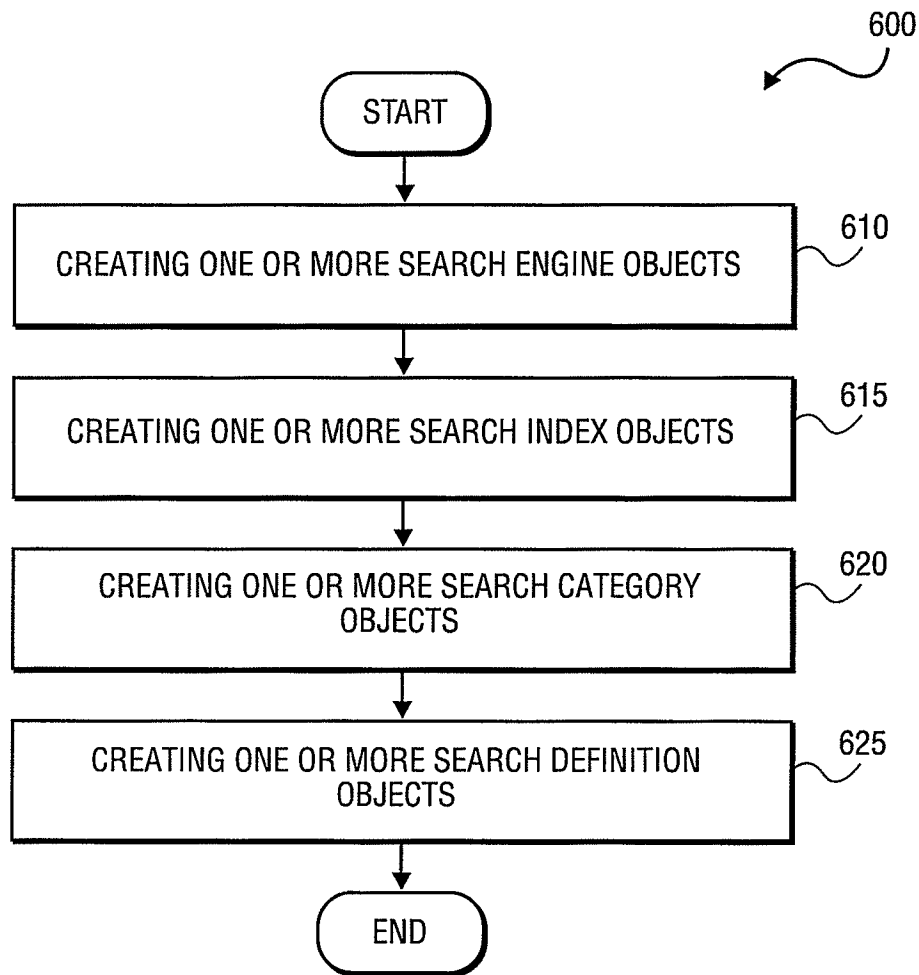


FIG. 6

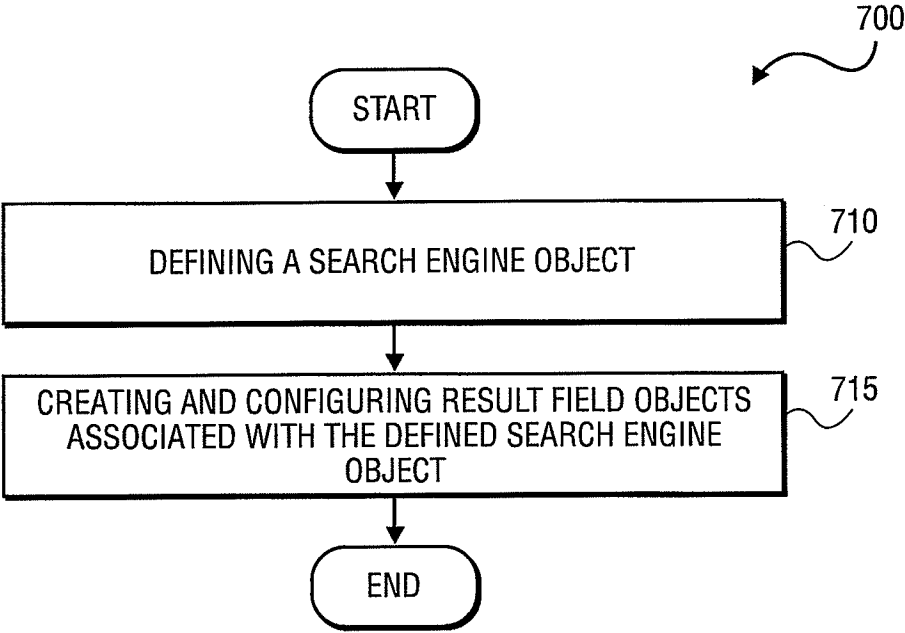


FIG. 7

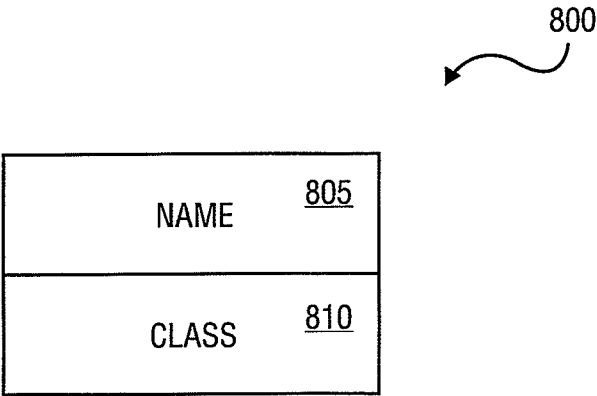


FIG. 8

900
↙

COLUMN NAME	<u>905</u>
CREATE COLUMN FLAG (OPTIONAL)	<u>910</u>
DATA TYPE (OPTIONAL)	<u>915</u>
INDEX MODE (OPTIONAL)	<u>920</u>
NAME	<u>925</u>
TEXT LENGTH (OPTIONAL)	<u>930</u>
TYPE	<u>935</u>

FIG. 9

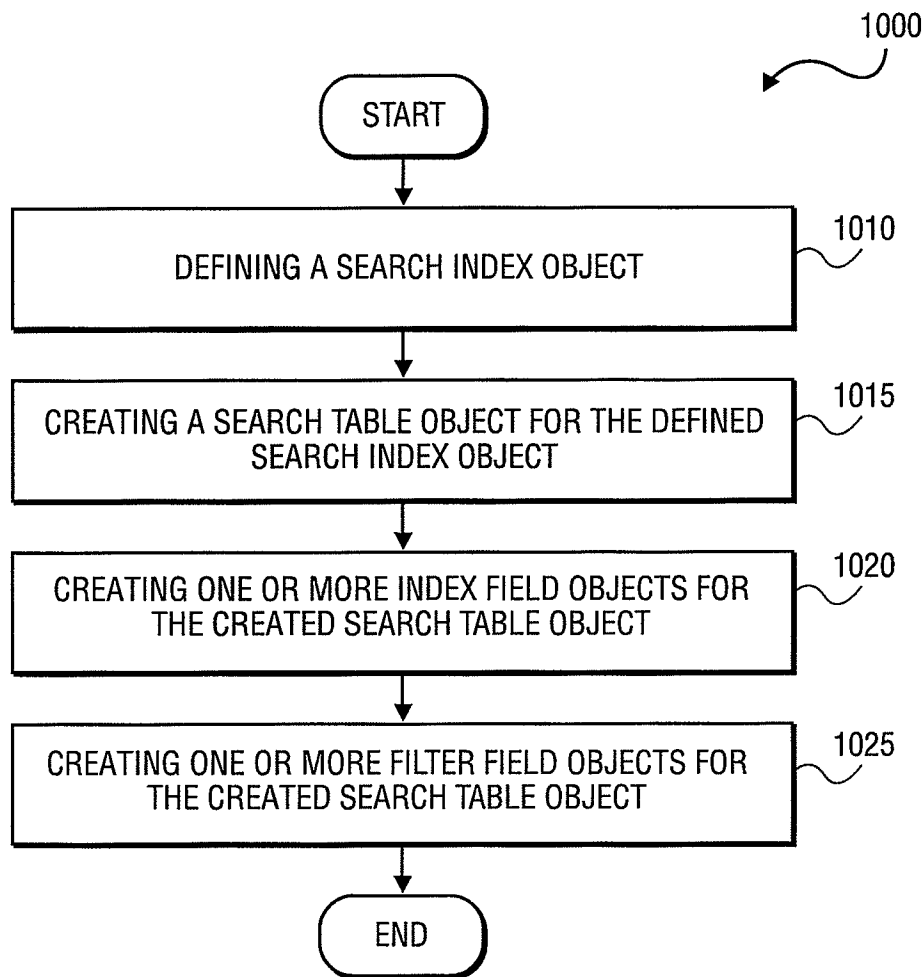


FIG. 10

1100
↙

NAME	<u>1105</u>
INDEX BUSINESS COMPONENT	<u>1110</u>
DATABASE TABLE FLAG	<u>1115</u>

FIG. 11

1200
↙

TABLE NAME	<u>1205</u>
ENGINE	<u>1210</u>

FIG. 12

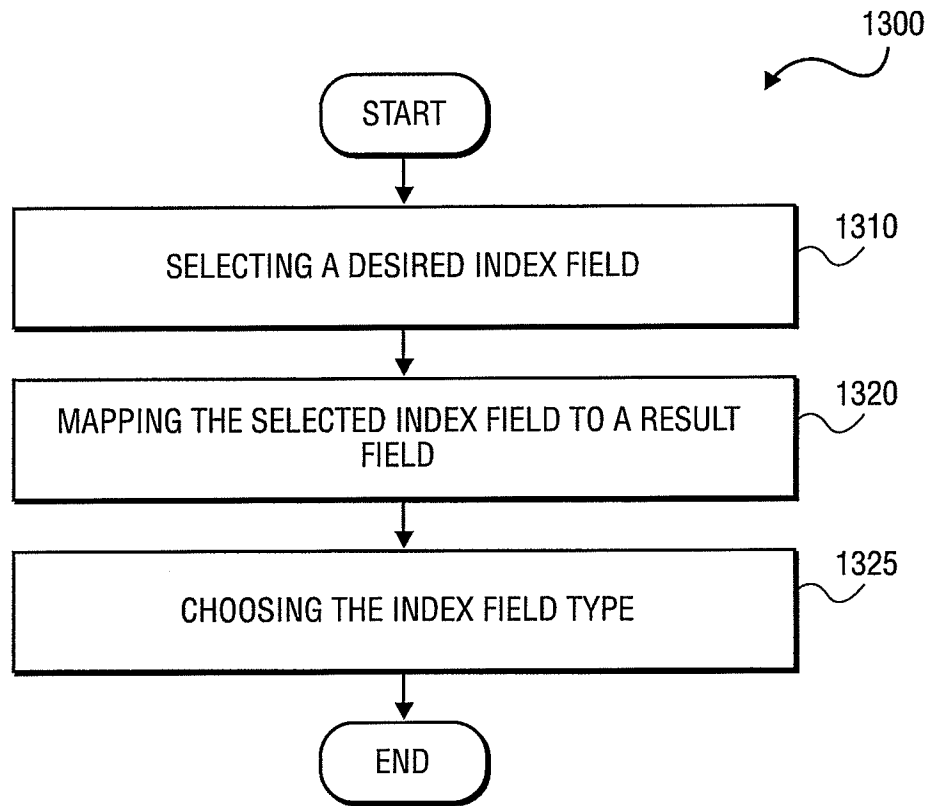



FIG. 13


1400



BUSINESS COMPONENT FIELD	<u>1410</u>
RESULT FIELD (OPTIONAL)	<u>1415</u>
INDEX FIELD TYPE (OPTIONAL)	<u>1420</u>
SEQUENCE	<u>1425</u>

FIG. 14A

1450



NAME	<u>1455</u>
COLUMN NAME	<u>1460</u>
DATA TYPE (OPTIONAL)	<u>1465</u>
INDEX MODE (OPTIONAL)	<u>1470</u>
SEQUENCE	<u>1475</u>
TEXT LENGTH (OPTIONAL)	<u>1480</u>

FIG. 14B

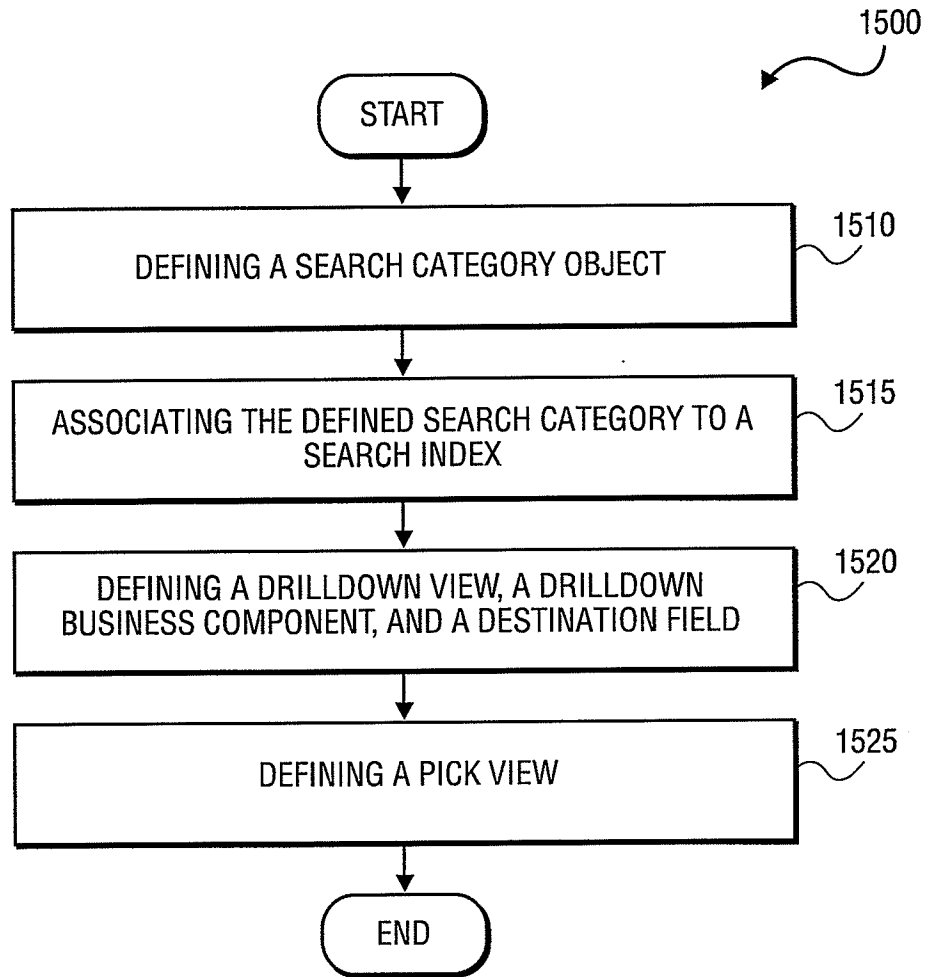
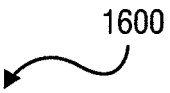



FIG. 15



NAME	<u>1605</u>
SEARCH INDEX	<u>1610</u>
DRILLDOWN BUSINESS COMPONENT (OPTIONAL)	<u>1615</u>
DRILLDOWN VIEW (OPTIONAL)	<u>1620</u>
RESULT IDENTIFIER (OPTIONAL)	<u>1625</u>

FIG. 16

1700



APPLET	<u>1705</u>
VIEW	<u>1710</u>
NAME	<u>1715</u>
DESTINATION FIELD (OPTIONAL)	<u>1720</u>

FIG. 17

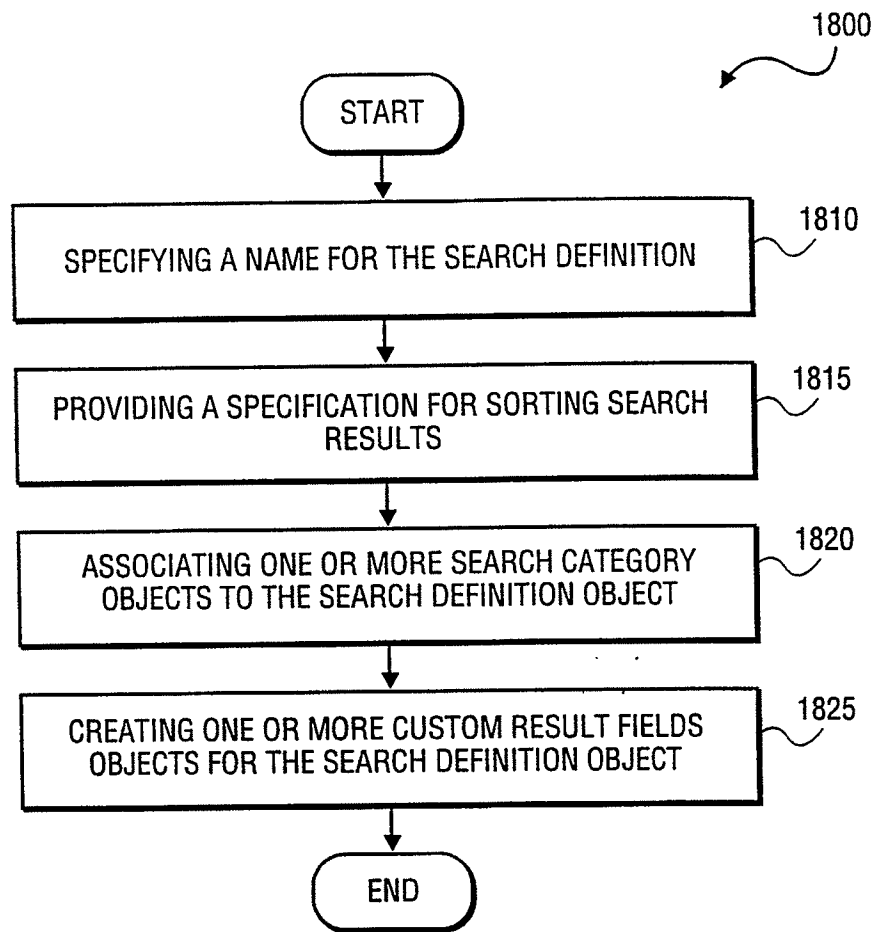


FIG. 18A

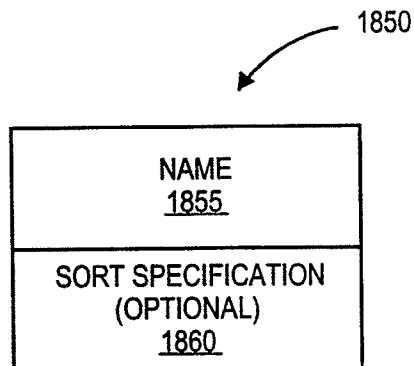



FIG. 18B

1900



NAME	<u>1905</u>
DISPLAY NAME	<u>1910</u>
FILTER SEARCH SPECIFICATION (OPTIONAL)	<u>1915</u>
USE FILTERED SEARCH (OPTIONAL)	<u>1920</u>
SEQUENCE (OPTIONAL)	<u>1925</u>

FIG. 19

2000


DISPLAY NAME (OPTIONAL)	<u>2005</u>
DISPLAY FORMAT (OPTIONAL)	<u>2010</u>
NAME	<u>2015</u>
SCALING FACTOR (OPTIONAL)	<u>2020</u>
SEQUENCE	<u>2025</u>
TEXT ALIGNMENT (OPTIONAL)	<u>2030</u>
USE IN SEARCH (OPTIONAL)	<u>2035</u>
VISIBLE (OPTIONAL)	<u>2040</u>
WIDTH (OPTIONAL)	<u>2045</u>

FIG. 20

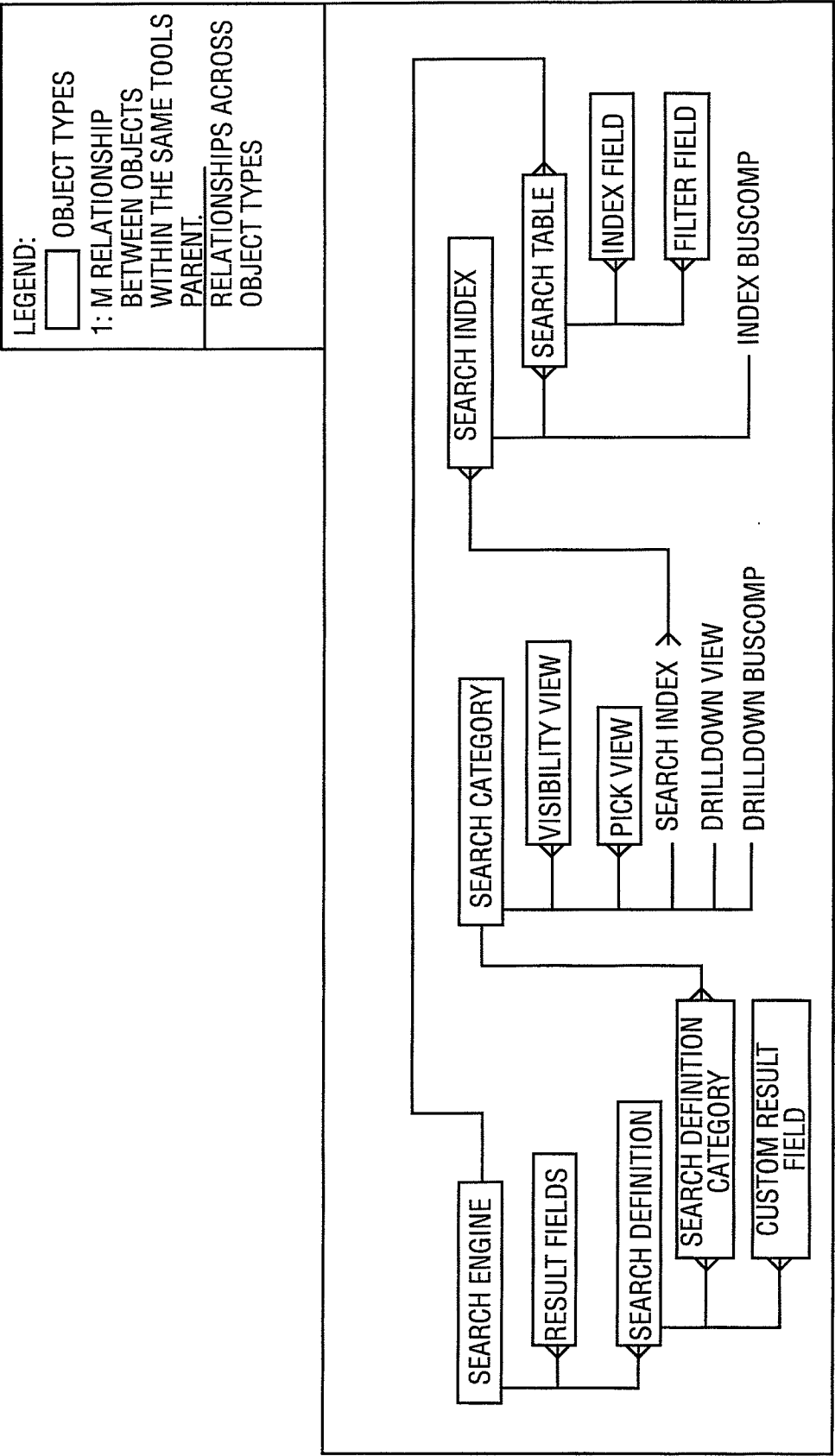


FIG. 21

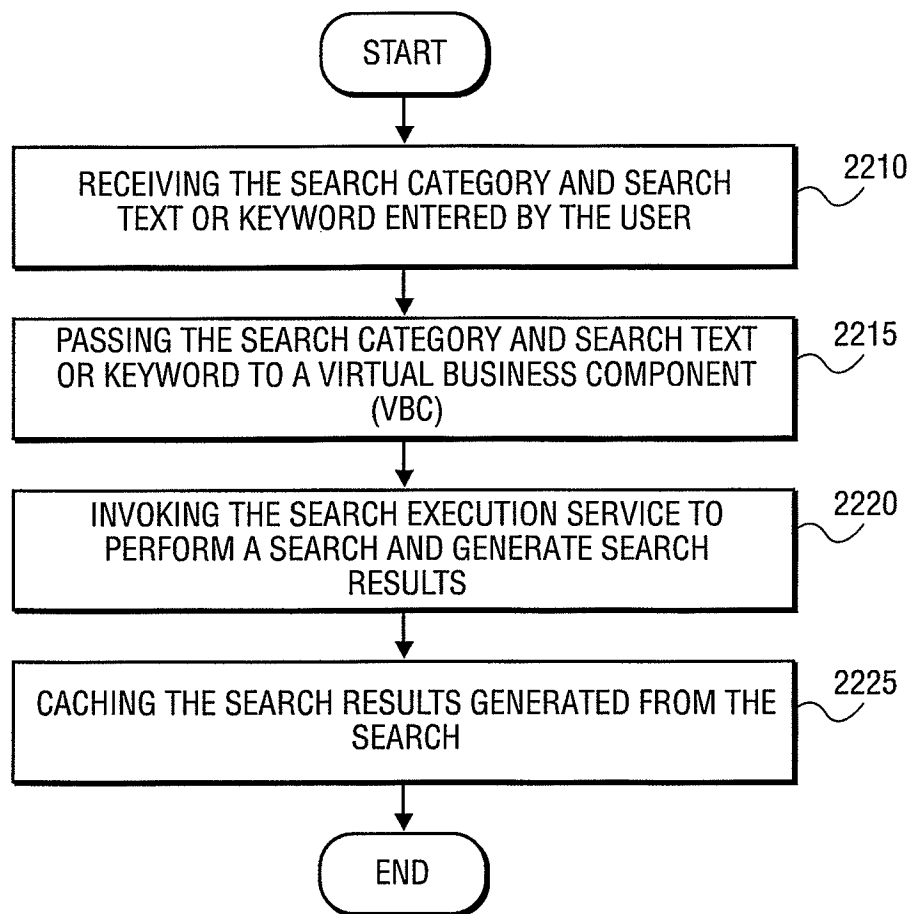


FIG. 22

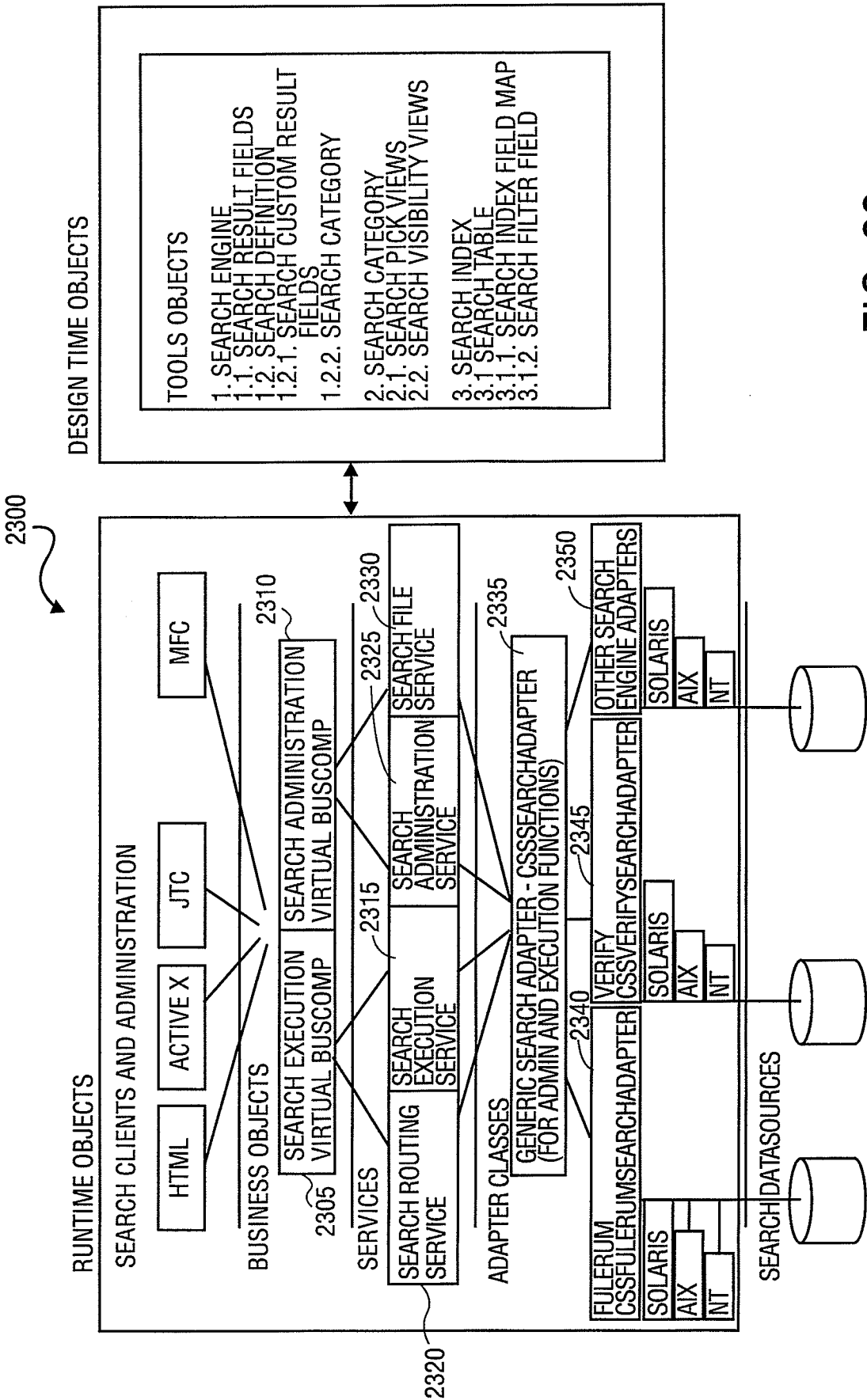


FIG. 23

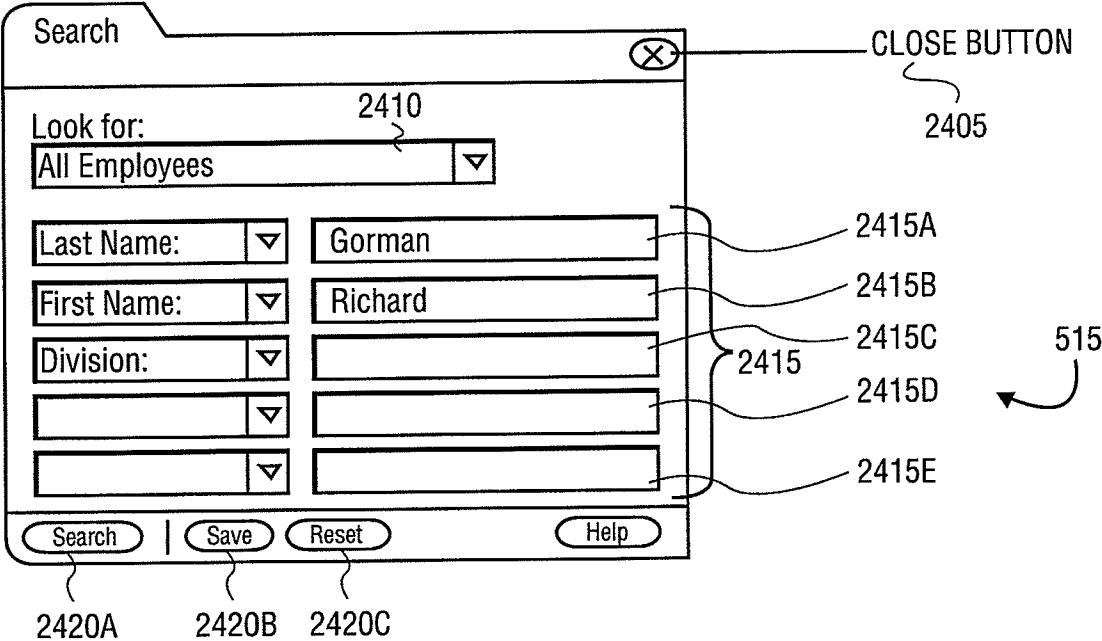


FIG. 24

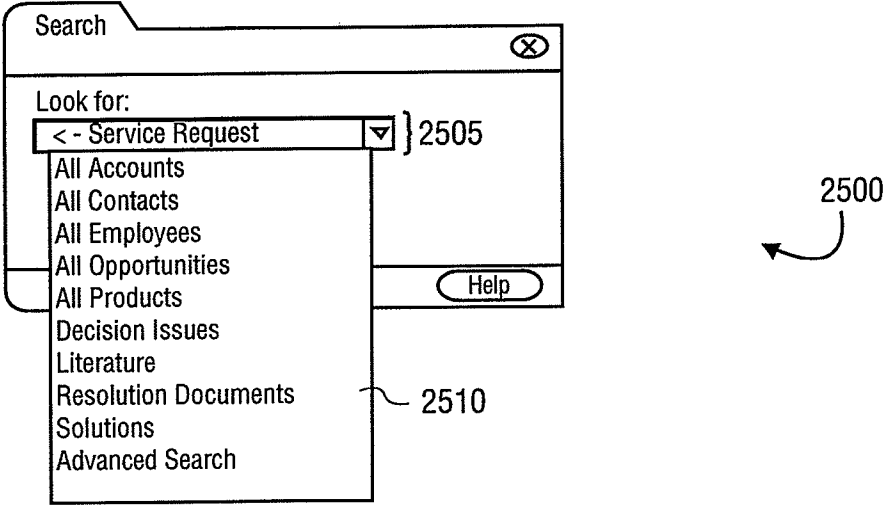


FIG. 25

Siebel Service 7.0

SIEBEL 2001

FileViewHelpShowMy Service Requests

ServiceActivitiesCategoryContactsCorrespondenceDecision IssuesD&BEmployeeExpenseLiteratureFind RequestFavoritesAccounts > \$1WEdit

Service = My Service Requests > Activity Plans

Service Request

SR #:2605

References:

Account:

Sites:

Last Name:

Select

First Name:

Primary Phone #:

Select

Email:

Data Opened:

Current Time

Sources:

2615

2605

Look for:

All Employees

All Employees

Gorman

First Name:

Richard

Division:

Search

Save

Reset

Help

Results

1 to 3 of 3

Last name	First name
Gorman	Richard
Gorman	Richard
Gorman	Richard

FIG. 26

FIG. 27

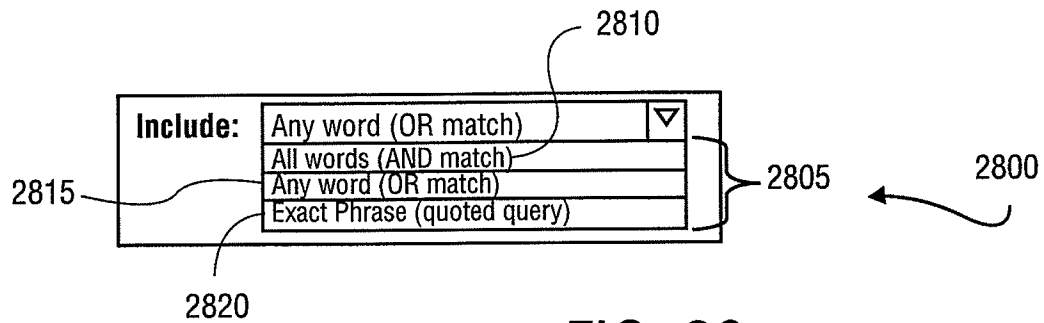


FIG. 28

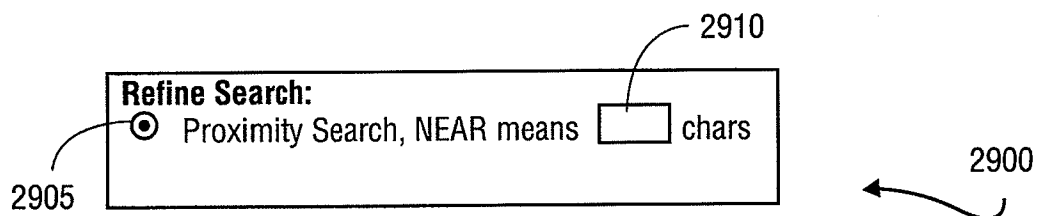


FIG. 29

3000

3005

3010

FIG. 30

http://smqalin142/calcenter/start.swe - Microsoft Internet Explorer

File Edit View Go Query Help

Back Forward Stop Search Favorites History Address http://smqalin142/calcenter/start.swe

Home Accounts Activities Agreements Assets Calendar Campaigns Communication Contacts Decision Issues Operations Orders

Show Search Indices

Search Indices:

Index Settings

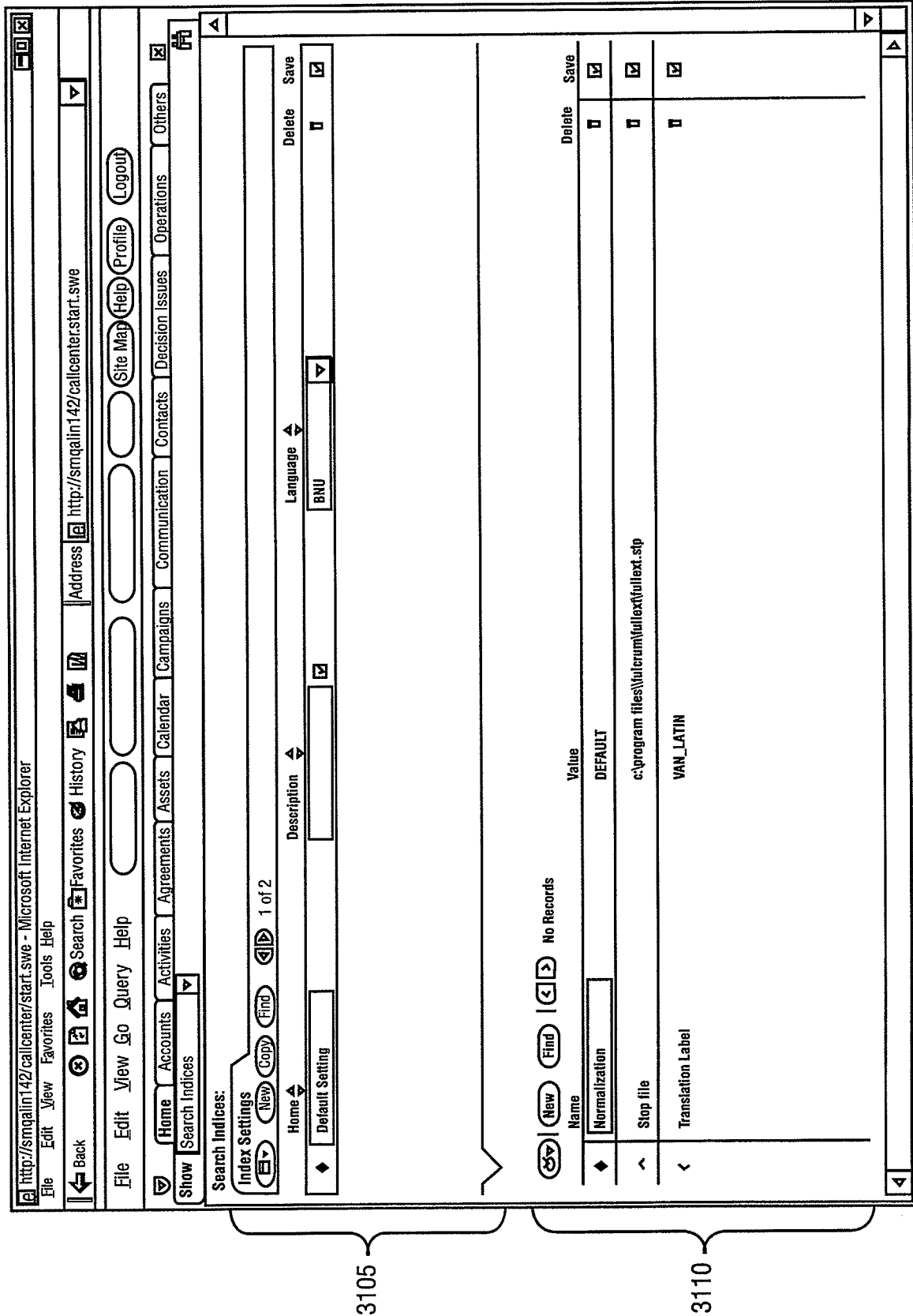
Home New Copy Find 1 of 2

Description Language Delete

Default Setting BNU

Index Buscomp Refresh All Refresh No Records

Name	Table Name	Exists	External Location	Index Status	Save
Auction	FUL_AUCT				<input checked="" type="checkbox"/>
Catalog Category	FUL_CAT	✓		205 Records indexed 0 Records Not Ignored	<input checked="" type="checkbox"/>
Decision Issue	FUL_DEC	✓		45 Records indexed 0 Records Not Ignored	<input checked="" type="checkbox"/>
Document	FUL_EXTDOC	✓	WSWCALN142OWiedsearch.doc#	15 Records indexed 1 Records Not Ignored	<input checked="" type="checkbox"/>
Literature	FUL_LIT	✓		5 Records indexed 4 Records Not Ignored	<input checked="" type="checkbox"/>
Product	FUL_PROD	✓		173 Records indexed 0 Records Not Ignored	<input checked="" type="checkbox"/>
Resolution Documents	FUL_RESDOC	✓		8 Records indexed 4 Records Not Ignored	<input checked="" type="checkbox"/>



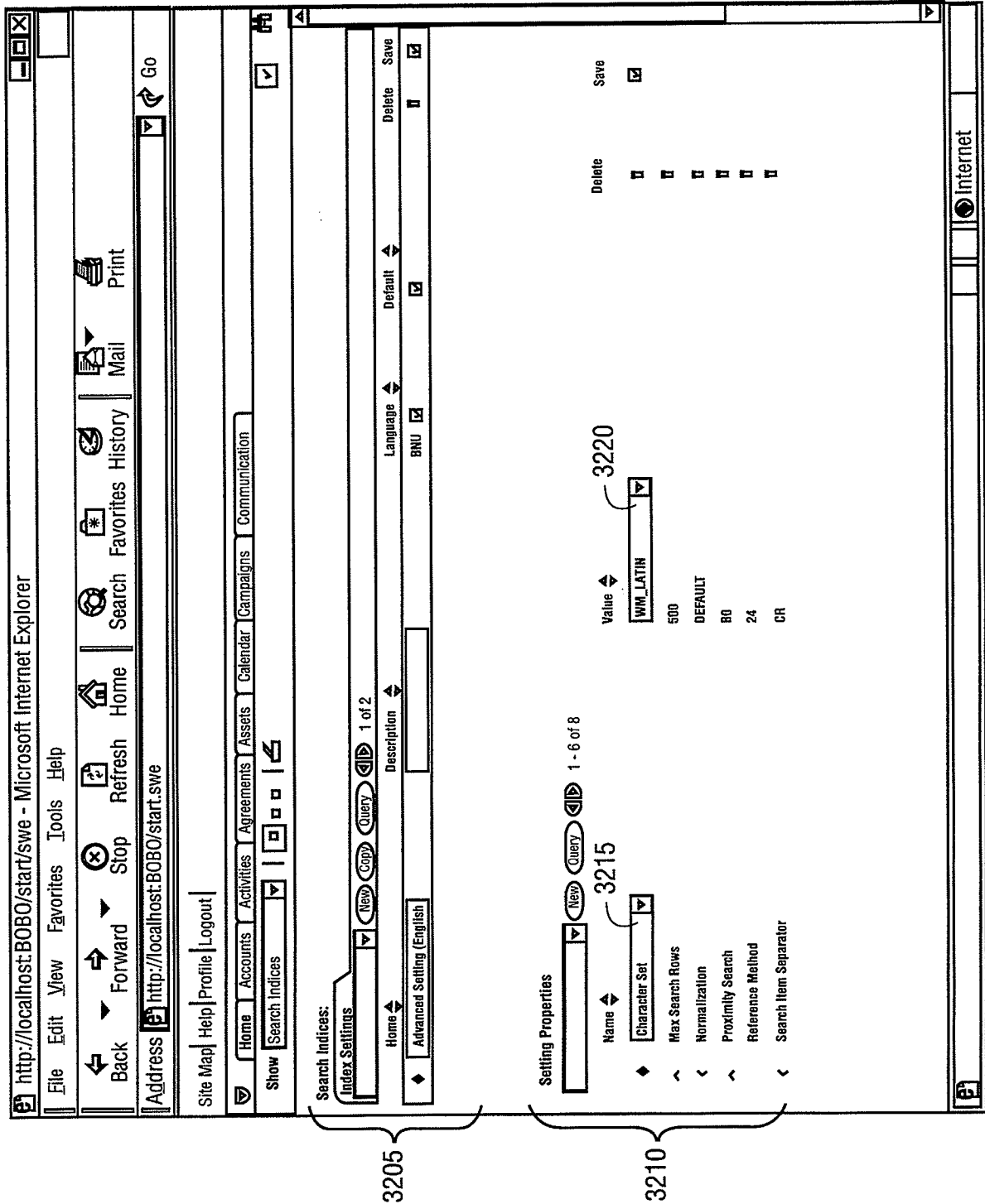


FIG. 32

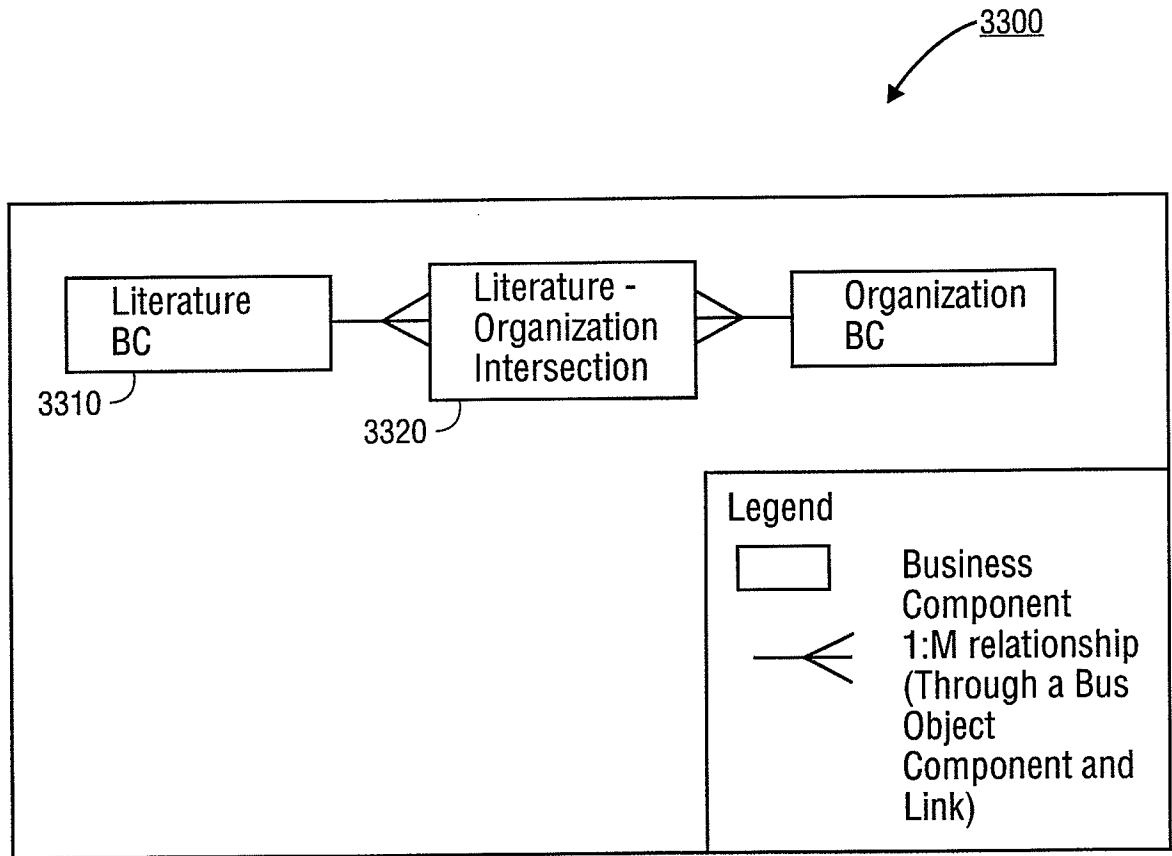


FIG. 33

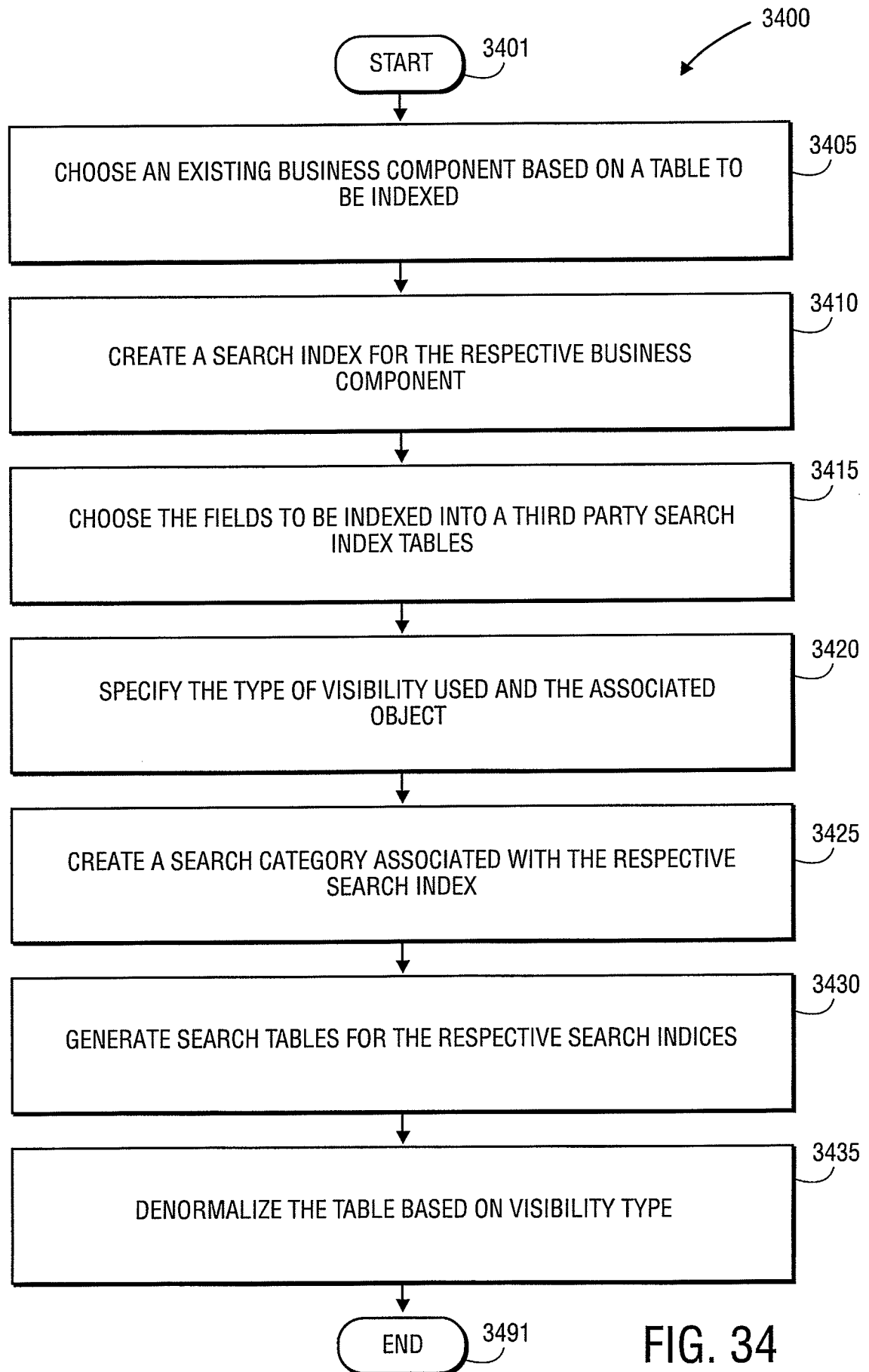


FIG. 34

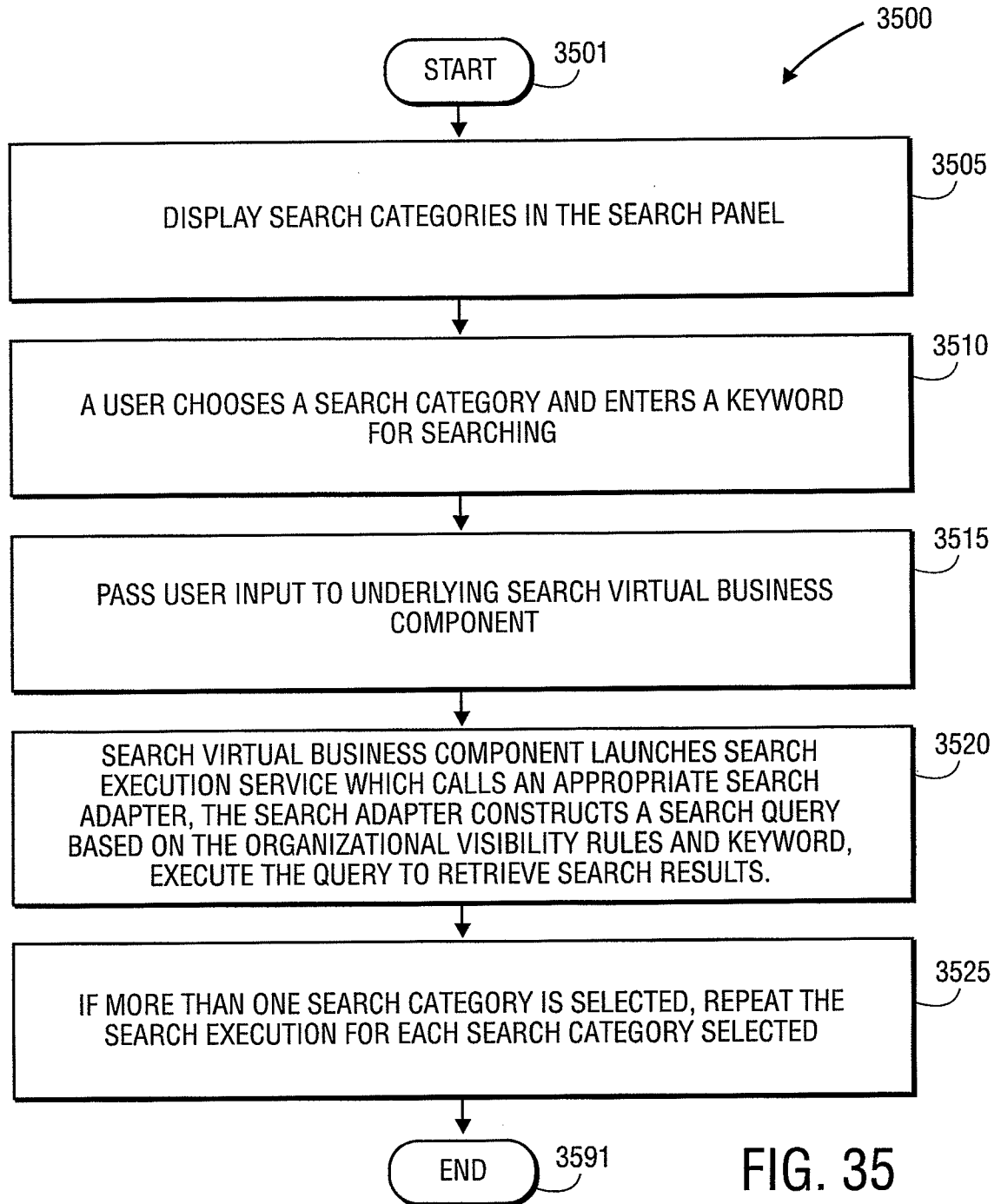


FIG. 35

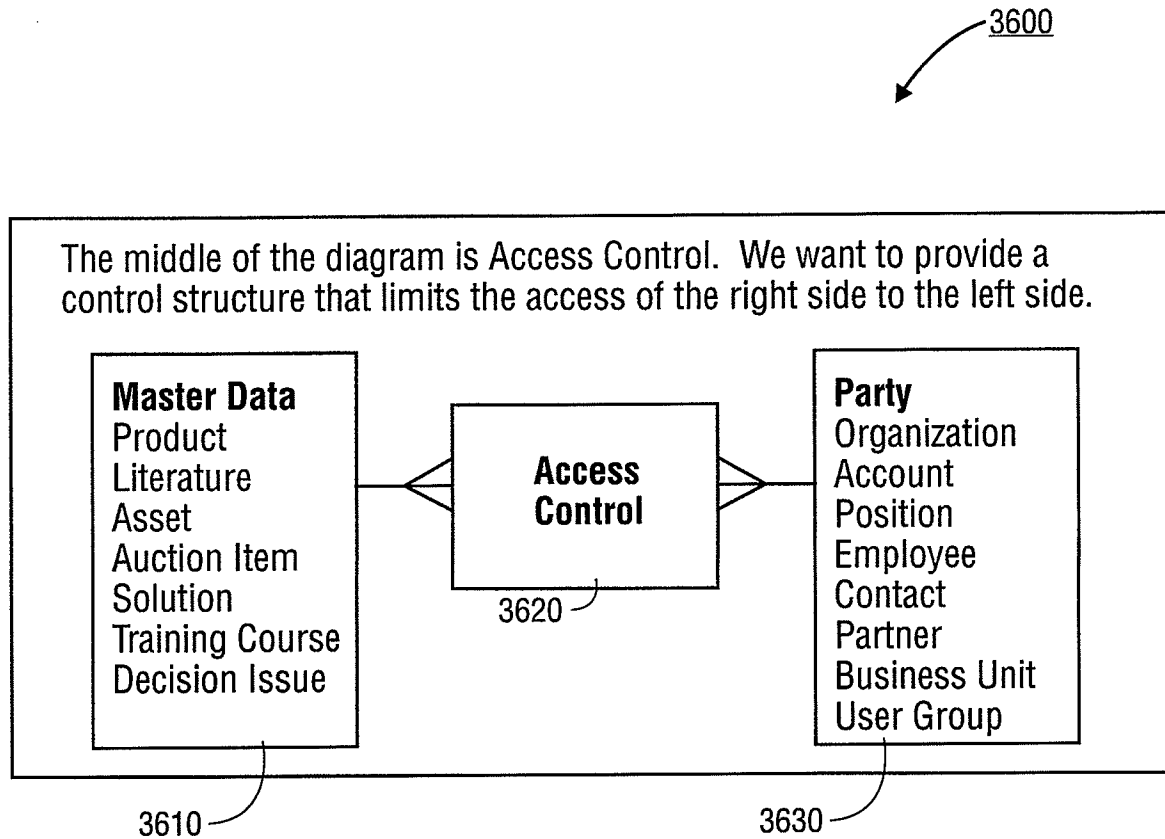
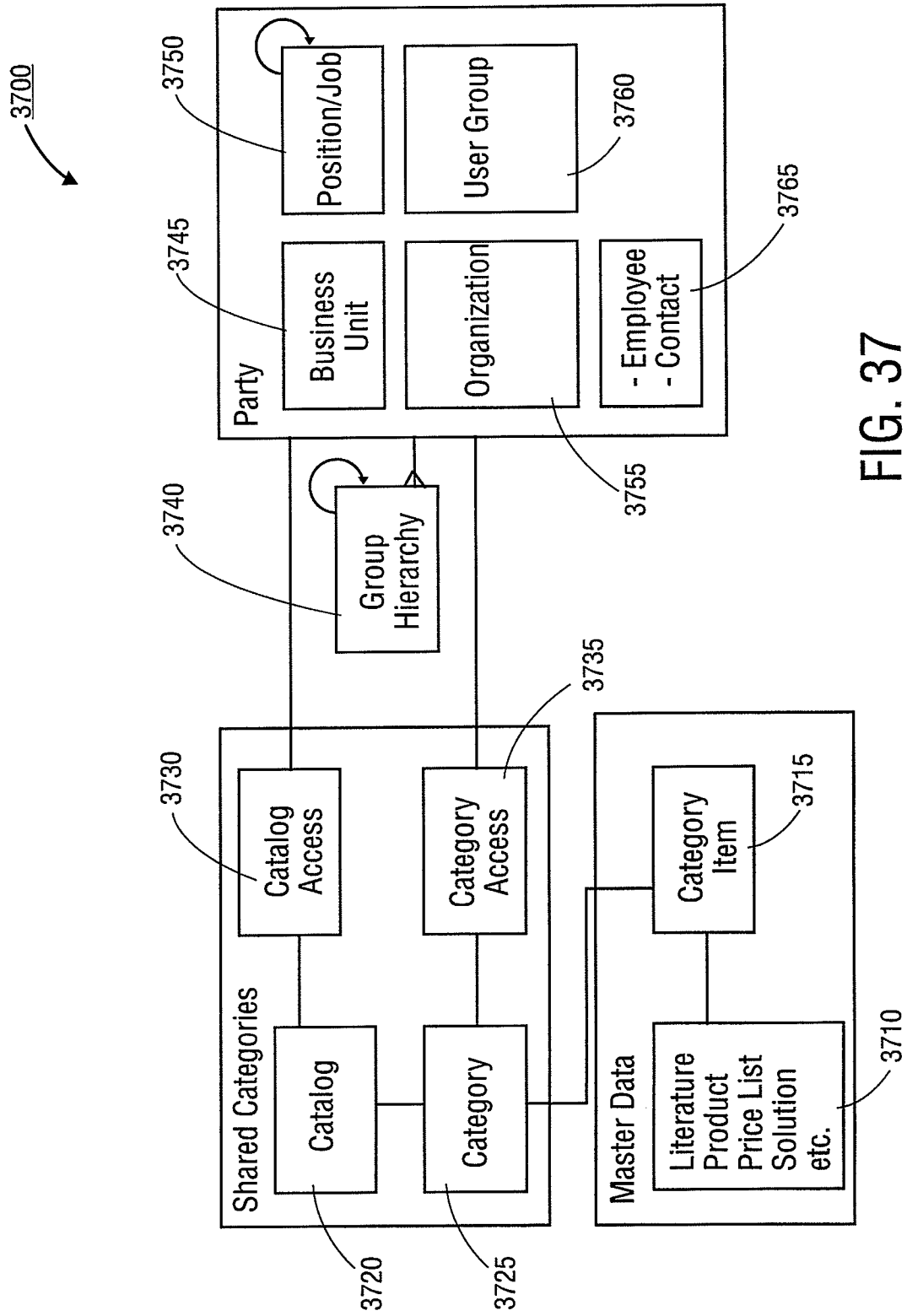


FIG. 36



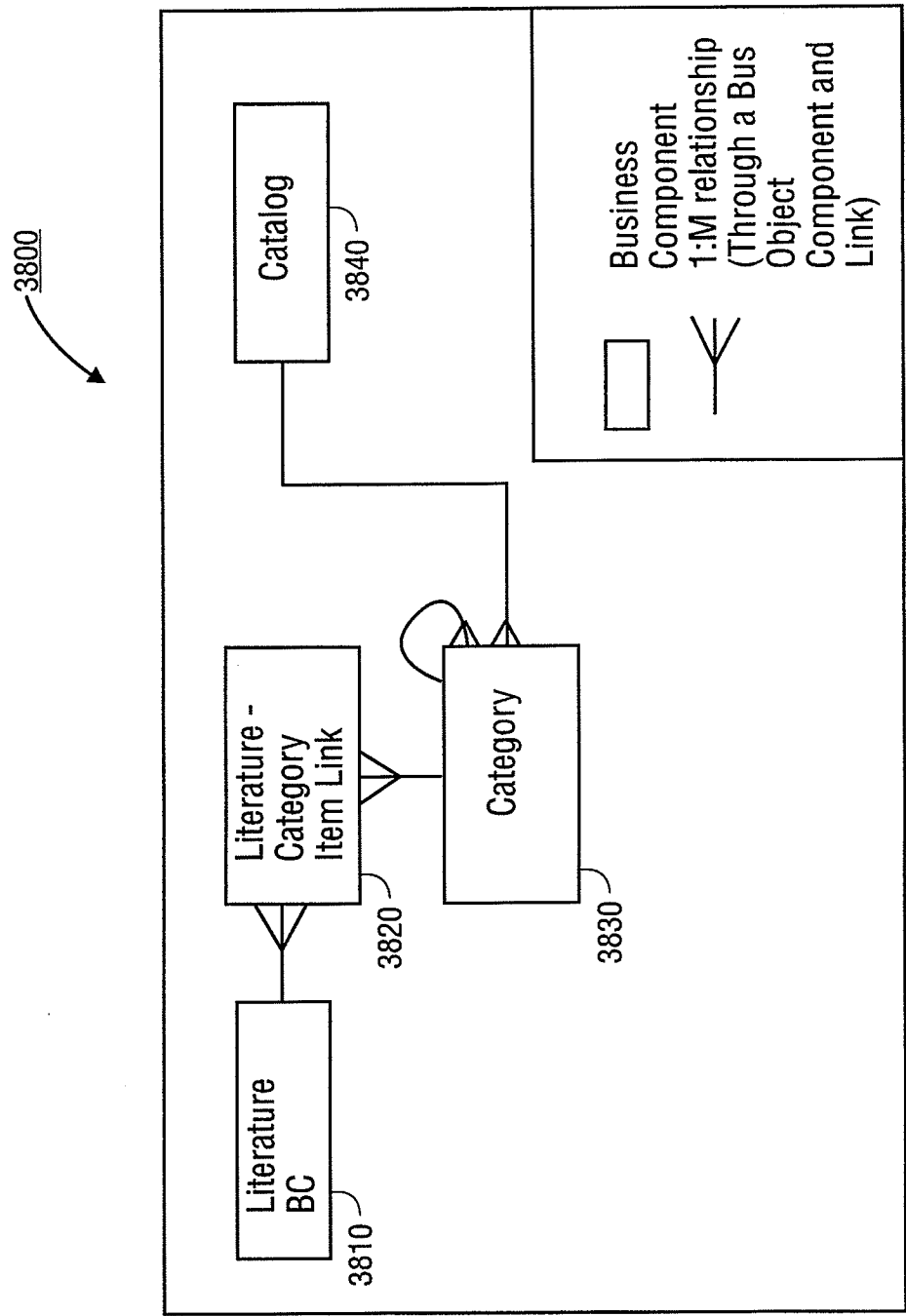


FIG. 38

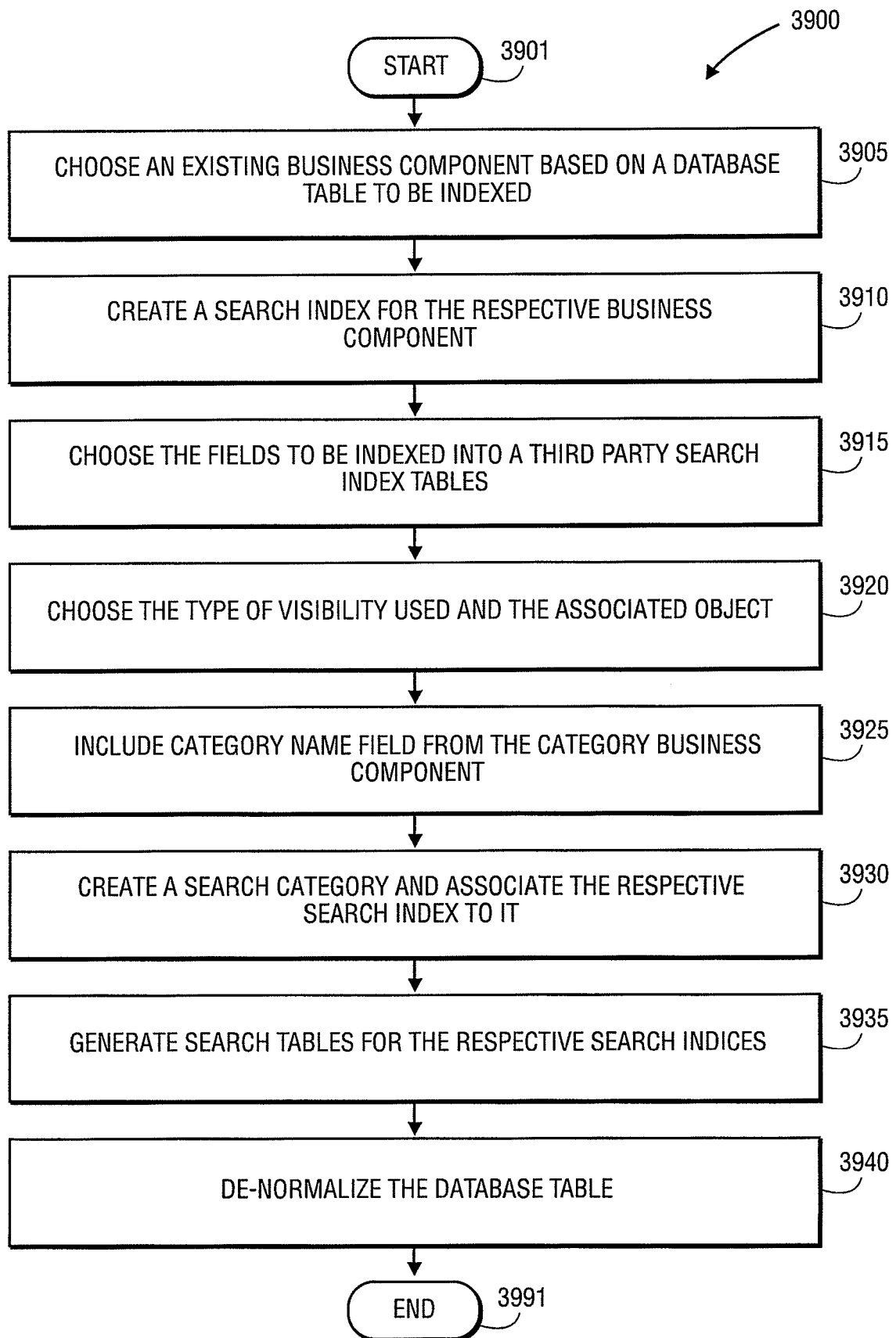


FIG. 39

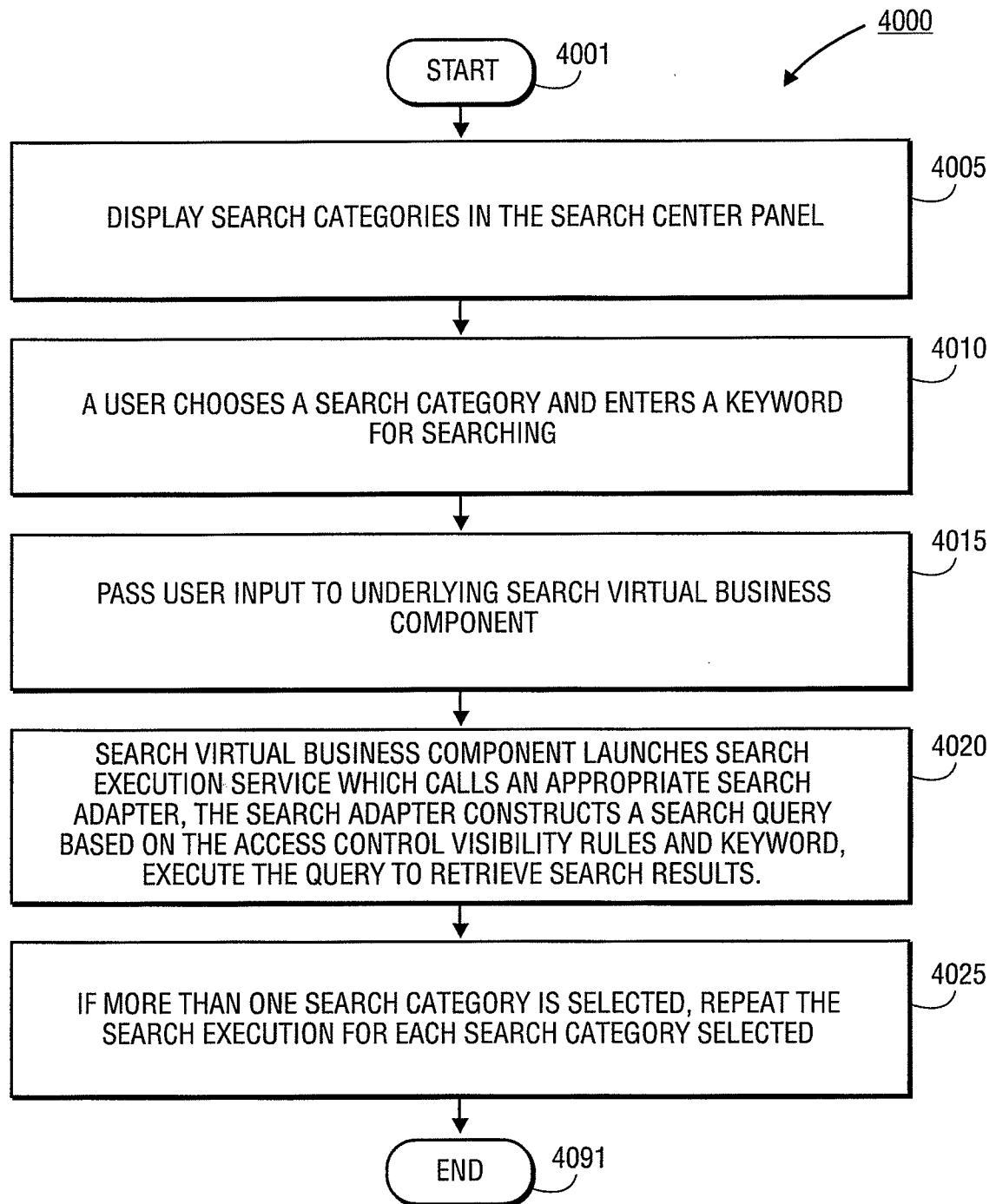


FIG. 40

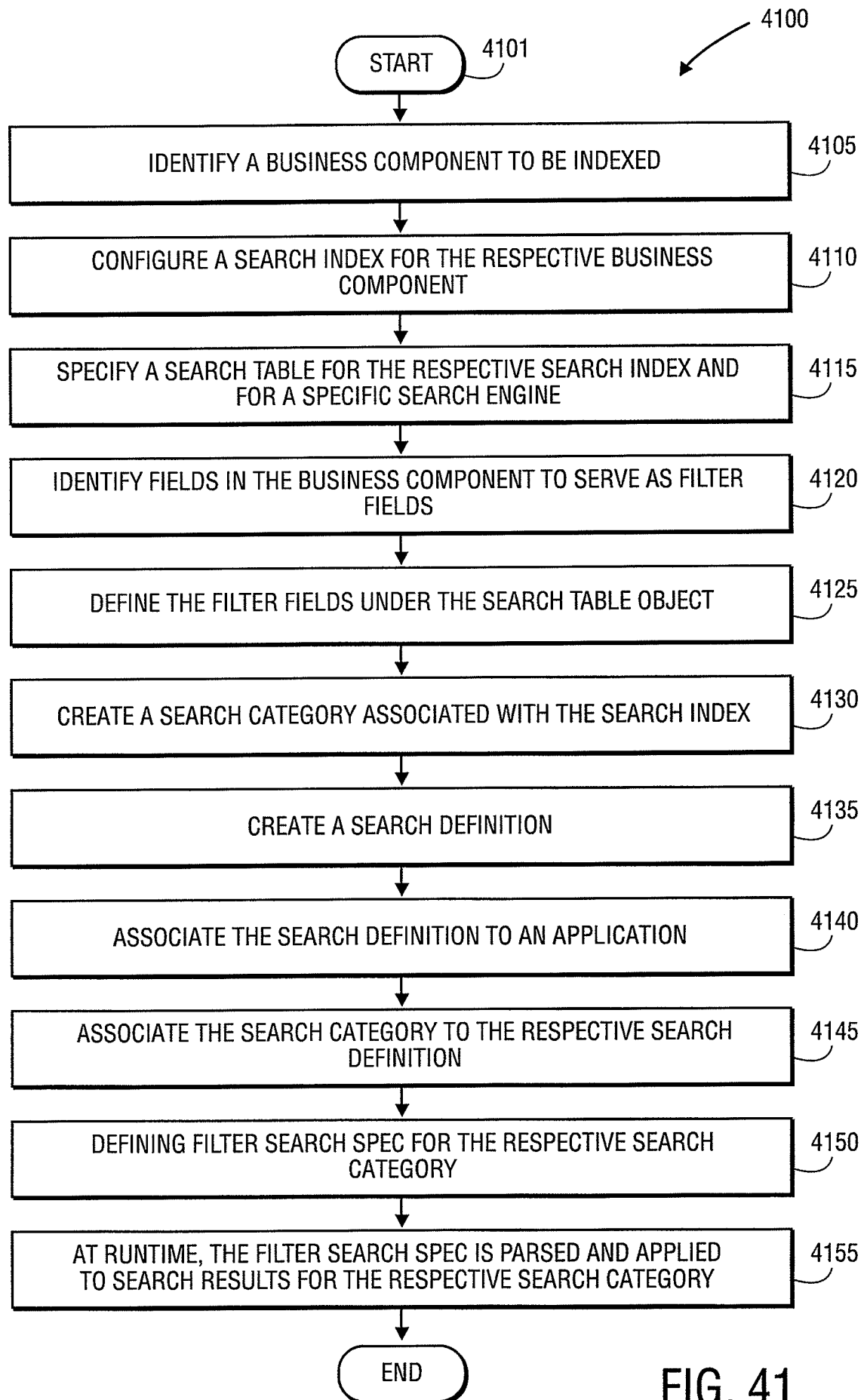


FIG. 41

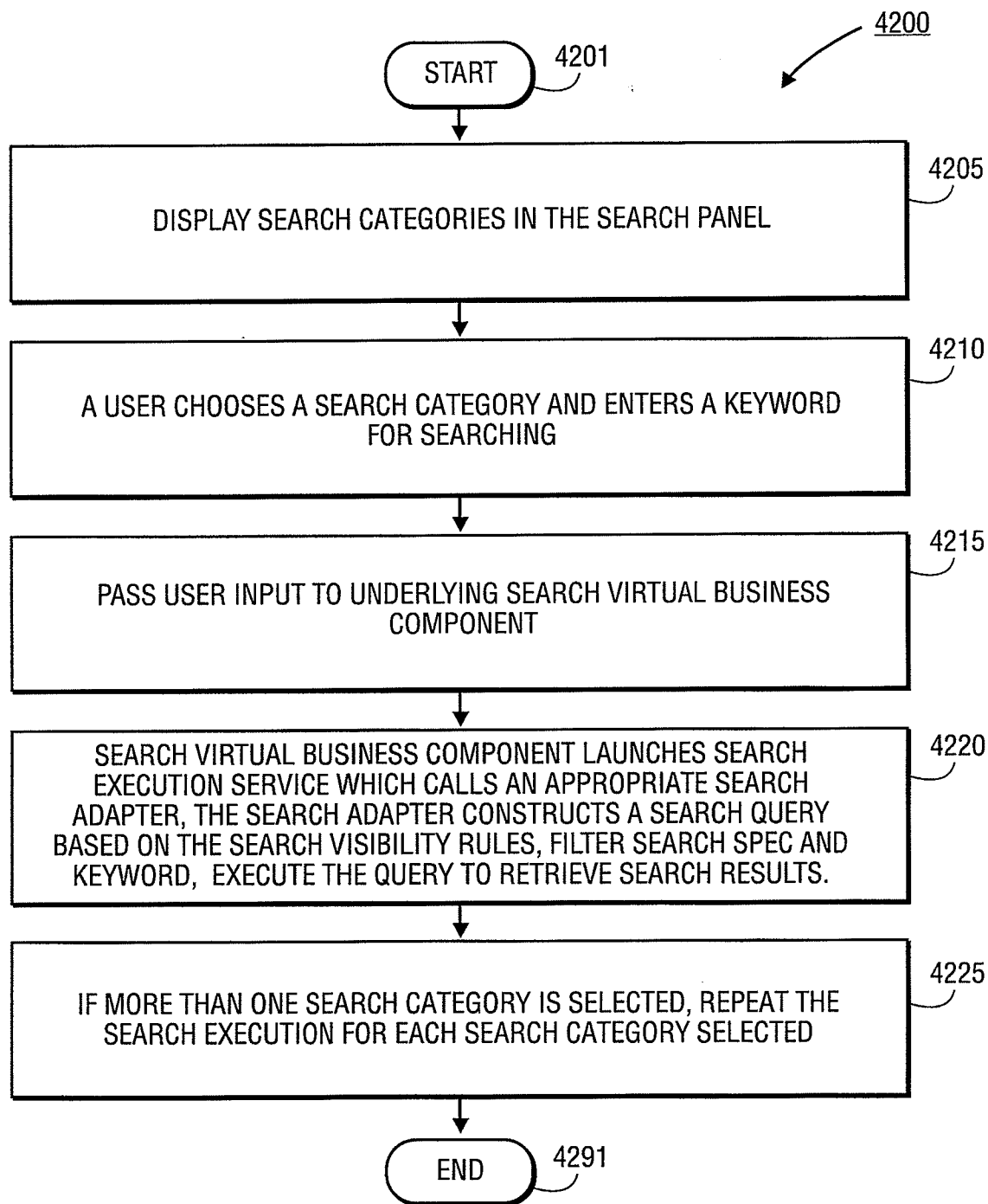


FIG. 42

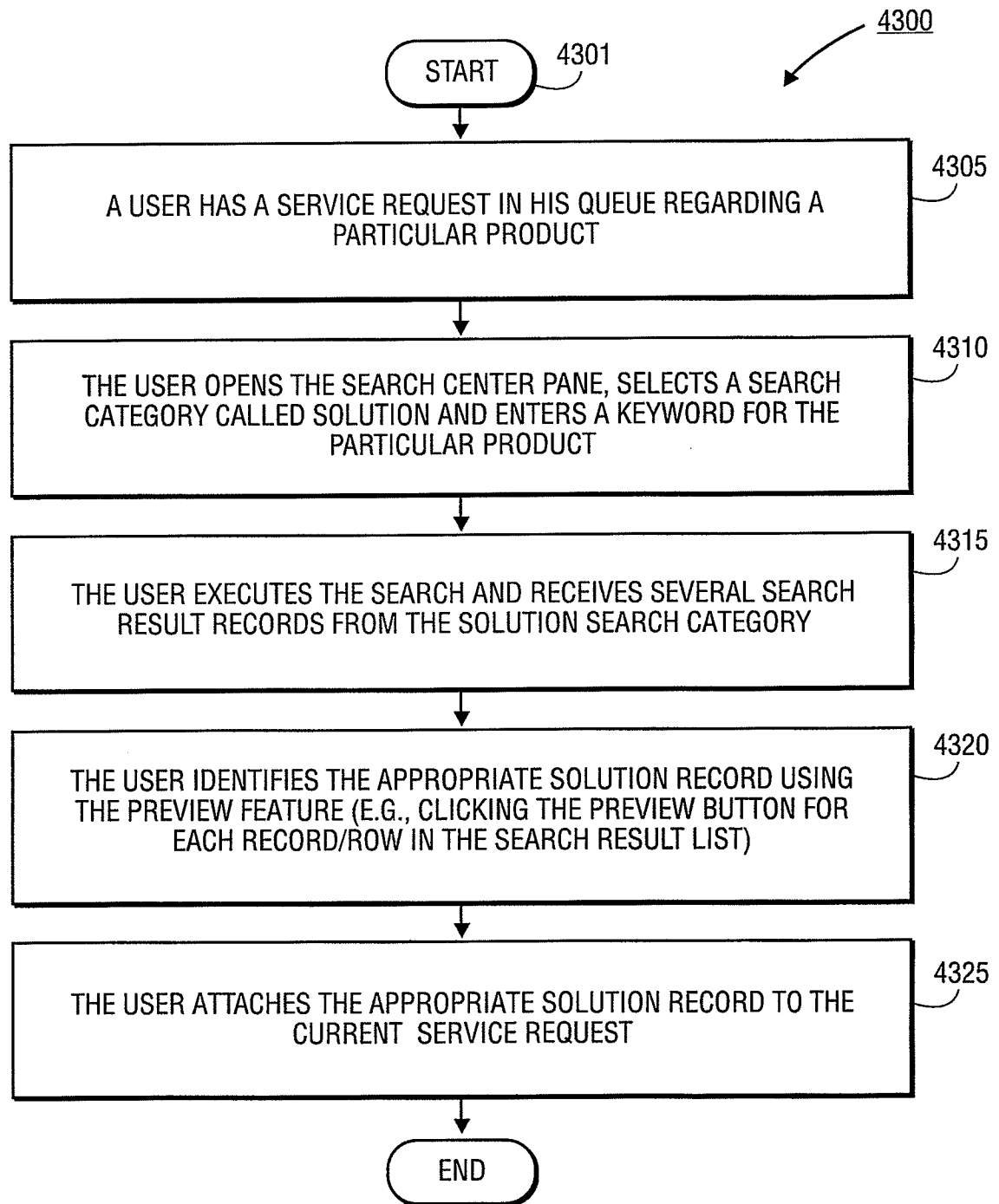


FIG. 43

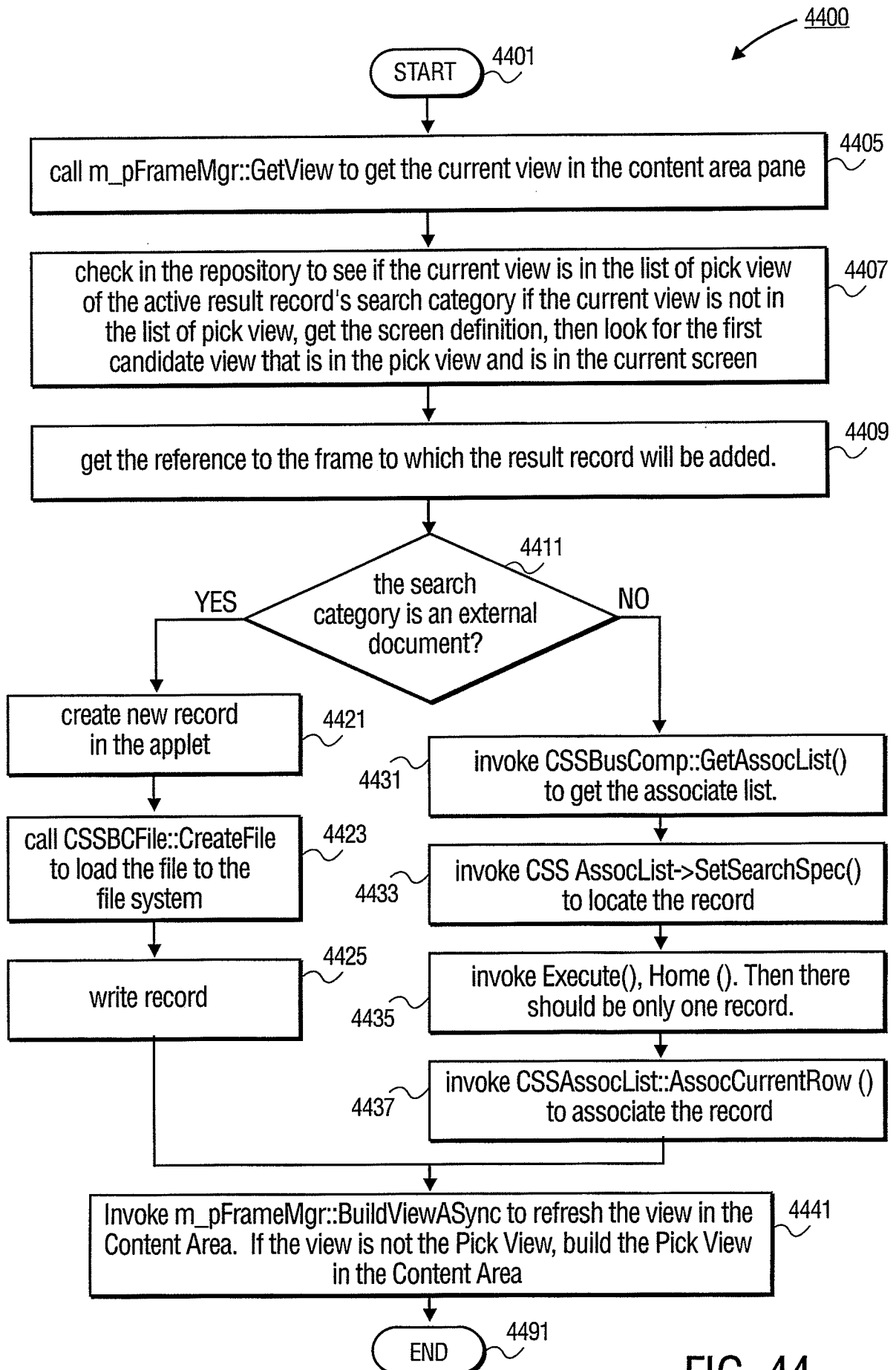


FIG. 44

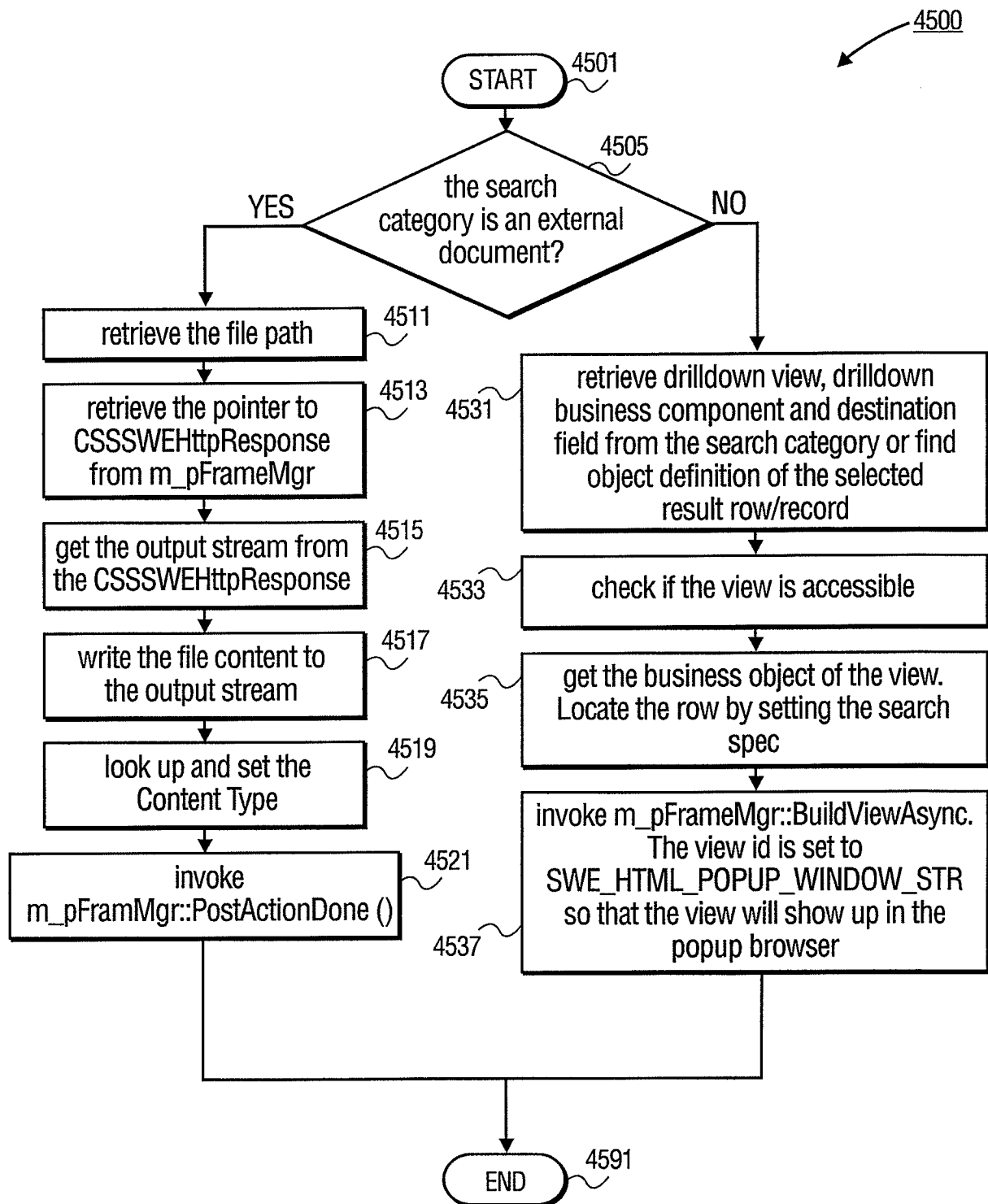


FIG. 45

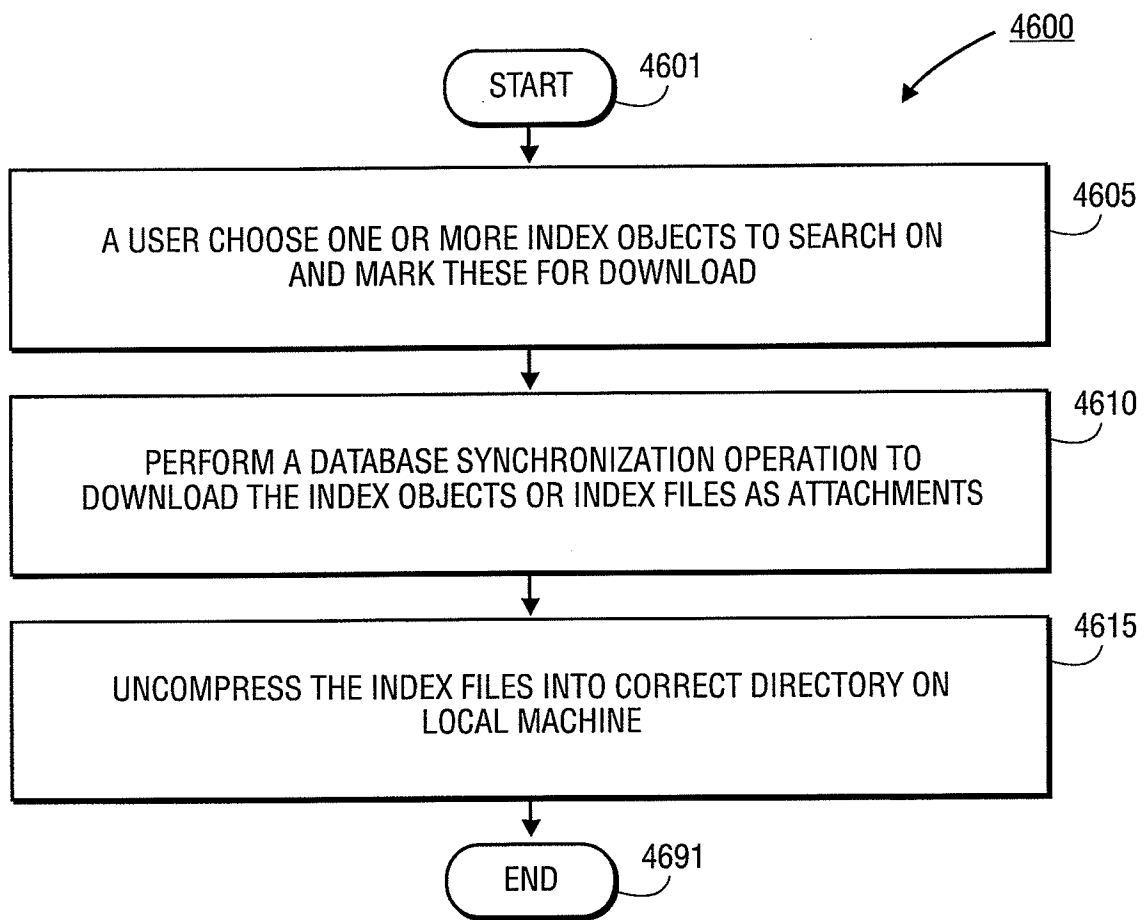


FIG. 46

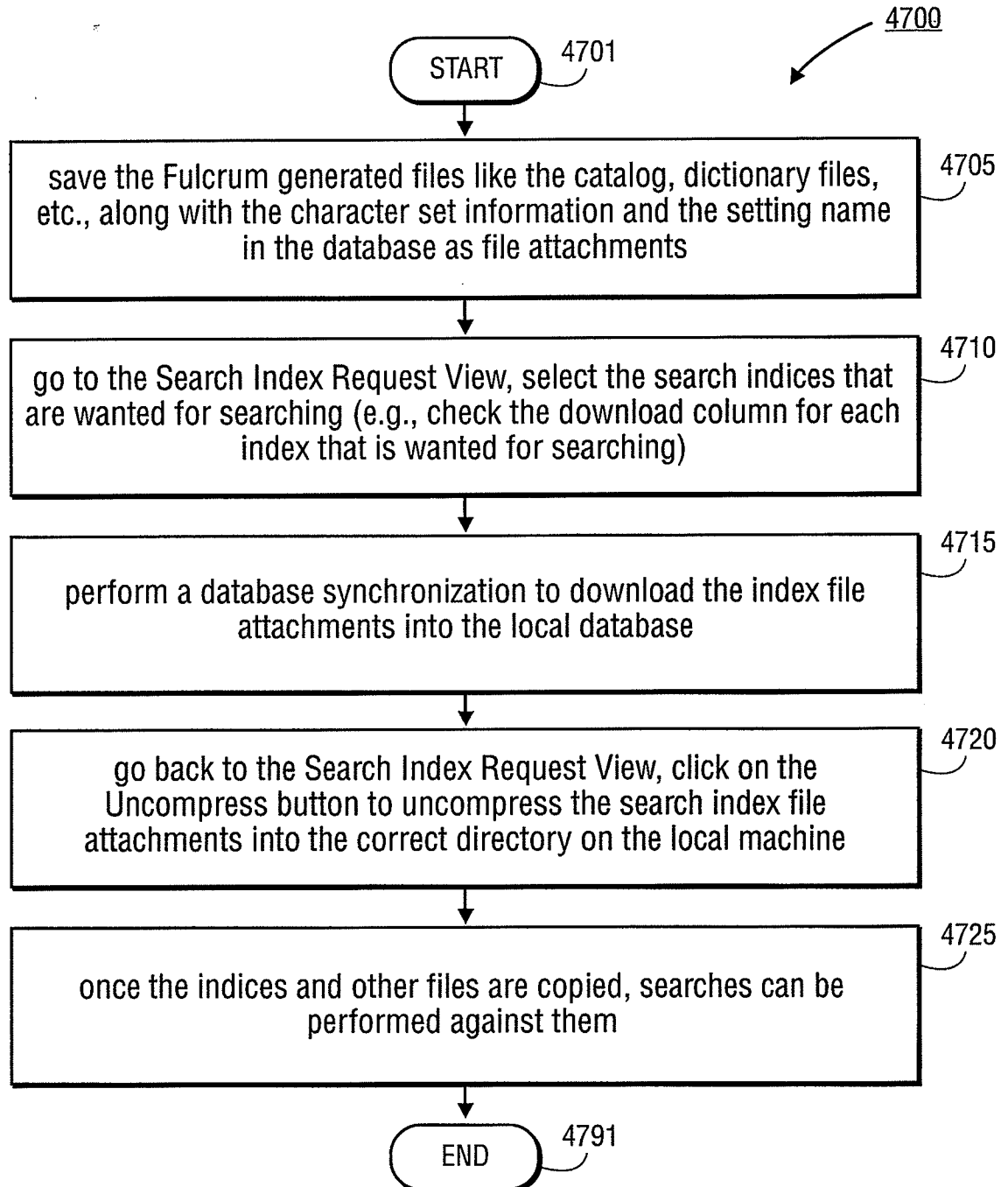


FIG. 47

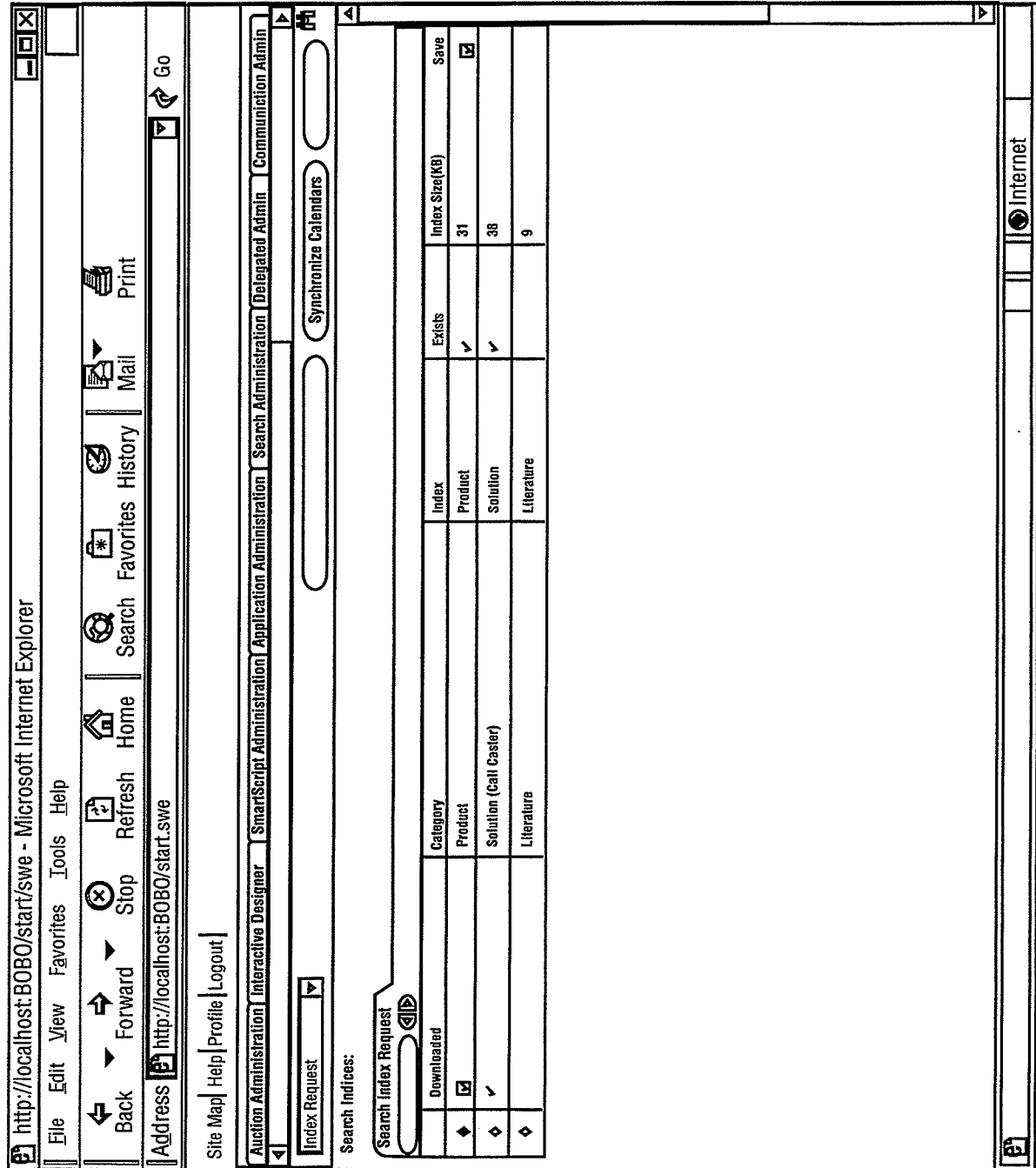


FIG. 48

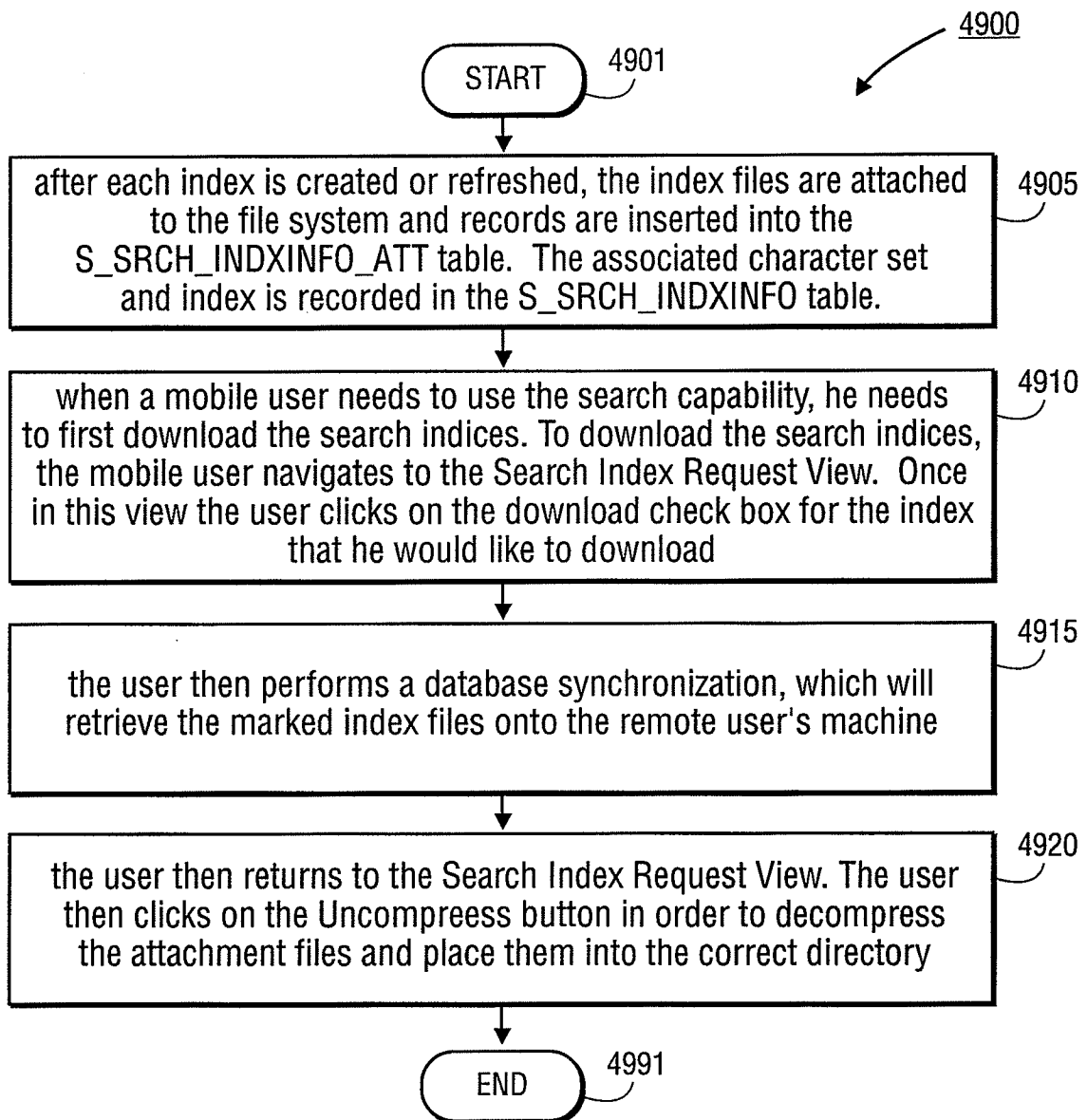


FIG. 49